

Universiti Tunku Abdul Rahman

## EMPLOYEE PERCEPTIONS ON WHISTLEBLOWING IN WORKPLACE: A MALAYSIAN CONTEXT

WAI FUNG MEI

# MASTER OF BUSINESS ADMINISTRATION (MBACG)

## UNIVERSITI TUNKU ABDUL RAHMAN

## FACULTY OF ACCOUNTANCY AND MANAGEMENT

MARCH 2014

## EMPLOYEE PERCEPTIONS ON WHISTLEBLOWING IN WORKPLACE: A MALAYSIAN CONTEXT

## WAI FUNG MEI

#### A research project submitted in partial fulfillment of the requirement for the degree of

Master of Business Administration (MBACG)

Universiti Tunku Abdul Rahman

Faculty of Accountancy and Management

March 2014

# EMPLOYEE PERCEPTIONS ON WHISTLEBLOWING IN WORKPLACE: A MALAYSIAN CONTEXT

By

#### WAI FUNG MEI

This research project is supervised by:

Tung Soon Theam Assistant Professor Department of Accountancy Faculty of Accountancy and Management Copyright @ 2014

ALL RIGHTS RESERVED. No part of this paper may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, graphic, electronic, mechanical, photocopying, recoding, scanning, or otherwise, without the prior consent of the authors.

#### DECLARATION

I hereby declare that:

- (1) This MKMF29906 Research Project is the end result of my own work and that due acknowledgement has been given in the references to all sources of information be they printed, electronic, or personal.
- (2) No portion of this research project has been submitted in support of any application for any other degree or qualification of this or any other university, or other institutes of learning.
- (3) The word count of this research report is 19543.

Name of Stude	ent :
Student ID	:
Signature	:
Date	:

#### ACKNOWLEDGEMENT

I would like to take this opportunity to express my profound gratitude and appreciation to my thesis supervisor Mr. Tung Soon Theam for his guidance, patient of monitoring and encouragement throughout the course of my thesis. The useful advices given by him had enlightened me in completing this project.

I would also like to take this opportunity to express a deep sense of gratitude to all my course mates, company colleagues and staff members of my neighbor offices that have provided their valuable opinions through the questionnaire survey form. Thank you again for their cordial support and cooperation during the period of my assignment.

Lastly, I thank you very much to my husband and sons for constant support and encouragement without their sincere understanding this project would not be carried out smoothly in time. Once again, thank you.

#### PREFACE

It is important that individuals understand the mechanism on the aspect of accountability and transparency as to uphold a good corporate governance of the company in order to increase the confidence level of the investor towards the business performance of the company. I conducted this research to provide information on the Malaysia employees' perceptions towards whistleblowing at their workplace in Malaysia to see how the employees perceive and view this whistleblowing policy and practices in Malaysia.

Most of the Malaysian employees may understand whistleblowing policy is the fundamental to the company's professional integrity. It reinforces the value the company expects staff to be honest and respected members of individual professions. Hence, in my research, it provides information and method that addressing individuals within the company might have, while also offering whistleblowers protection from being retaliate, harassment and disciplinary proceedings. This thesis emphasized the whistleblowing policy that adopted by the Malaysia government in which how individual of employees perceive it if they have discovered malpractice or impropriety at their workplace.