WEB BASED INFORMATION SYSTEM FOR FISHERY INDUSTRY

BY

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ABSTRACT

This project is a case-study based project, which is specific to the XIAN Fishery company. XIAN Fishery company is a traditional company which they are still using a traditional method to manage and operate their business, with handwriting for recording and calculate all the business operations data. The day-to-day business operation of the company is covered storekeeping, daily income records, payments and others. Due to problems like overstock or understock, data inaccurate, human mistakes in calculation and difficulty to summarize data, it causes a loss in money, integrity, and customer loyalty to the company. Therefore, this project is intended to develop an information system for the company in order to address issues their facing. The proposed system is a web-based system which allow user to access anytime, at least they have an Internet.

The type of system development life cycle that used in this project is Rapid Application Development, this methodology enables the system to be developed in a systematic way. Besides, the expected benefits from this project are to allow company to manage the business information in a higher accuracy and efficiency way. The system will help the company to calculate and update the stock available amount on time. Thus, user can get the actual data. The company can manage customer or supplier information anytime whenever they needed, and all the order or purchase records can be linked to the specific supplier and customer. Furthermore, the system provides a reporting function in order to help the company to summarize the business information and generate different type of report base on their preference.

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LIST OF ABBREVIATIONS

BOM Bill of materials

DBMS Database management system
FAC Fish and Aquatic Conservation

FIS Fisheries information system

FAO Food and Agriculture Organization

GDP Gross Domestic Product

IDE Integrated development environment

IS Information System

MRP Material requirements planning

NMFS National Marine Fisheries Service

RAD Rapid application development

SDLC System Development Life Cycle

SSL Secure Sockets Layer

WPACFIN Western Pacific Fisheries Information Network

CHAPTER 1: INTRODUCTION

CHAPTER 1: INTRODUCTION

1.1. Background Information

Fishery industry is one of the most important subsectors in Malaysia, it has three main subsectors which is marine capture fisheries, inland fisheries and aquaculture. Fishery industry also playing an important role in the national economy. The fishery industry has contributed about 1.07 - 1.73% to Gross Domestic Product (GDP) [1]. Besides than contributing to the national GDP, the fishery industry also provides job opportunity, foreign exchange and the main source of protein supply for the population in the country. Along with the development of the fishery industry, it has provided employment for more than 20,000 fish farmers and 79,000 fishermen [2]. Fish constitutes 60-70% of the national animal protein intake, with per capital consumption of 47.8kg per year. In addition, 150g of fish can provides 50 to 60% of adult's daily protein requirement [3].

An information system (IS) is a formal, organizational system that designed to collect, store, process and distribute information. Due to the keeping increasing of company data, the information system in Malaysia fishery industry is playing an important role which to provide support for better management. It aimed at making sure there are a correct balance between the fishery resource conservation and its economic benefits [4].

An information system in the fishery industry is playing a significant role in provides support for formulating and define the management strategies. The management strategies are designed for ensuring the relationship between the protection of fishery resources and the economic benefits derived from the development of the same resources are in an appropriate balance [5]. Spagnolo stated that, due to the increasing attention pay to management-related matters and to the number of members of the international community involved in the fisheries. It causes the demand for the fishery-related statistic to significantly increase in the past few years.

Using an effective information system could help the fishery company to make a better decision and better planning during the business operation. It can allow the company to choose the best course of action and carry out the task [6]. By making a wise decision could bring positive impact to the company such as improve the revenue of the company. At the same time, it could help to promote industry development in Malaysia. Nowadays, information systems can be viewed as a factor of production which could use to replace the traditional labour and capital

[7]. Through the information system, it able to perform most of the business operation of a company. IS could also affect the cost and quality of the information since the system may reduce the risk of losing data.

This project is case study based, which is specific to the XIAN Fishery company which allocate at Alor Setar, Kedah. This project is intended to develop an information system for the company. XIAN Fishery industry has operated for about 5 years, the day-to-day business operation of the company is covered storekeeping, daily income record, payment, update daily price, fishing, supply and export. The expected benefit of this project is the issue of the company could be addressed. At the same time, allow the company could operate the business operation with lower cost, fewer labour and better production.

1.2. Problem Statement and Motivation

After reviewing the data collected from the questionnaire which was answered by the key person of XIAN Fishery company, a set of the summary report is generated according to the received result (refer to Appendix- Summary report for questionnaire). It shows that all the business operation in the company is still doing in manually. They record their data in a physical document, for instance, stock in and stock out record, income report and so on. It causes the data recorded duplicate, wrong in detail, not accuracy and even sometimes will miss out some important data. All these problems have caused a lot of negative impact to the company and affects their business operation. The most serious consequences that lead by those issues is company loss in money, integrity and also customer loyalty. Loss in customers loyalty because they are disappointed to the company of its unable to fulfil the order on time. It is also one of the reasons that cause the company loss in integrity. Due to the inaccurate and missing of data, it has cause company unable to get back the arrear. Besides, company loss in money is also caused by the overstock problem.

The problem that faced by XIAN Fishery company are shown below:

• Overstock and under stock problem

The company is not very clear about how much of stock they have, this leading to they may ordered too much or too few of product. This is because the company do not have a system to notice them about which product have almost reached the maximum storage, and which product need replenishment. Therefore, the company may face the overstock and under stock problem. This is the main problem that will cause the company loss in money, integrity and customers.

• Inaccurate data in daily income report

The company will record their daily income and highlight the amount of money that customer arrears and information of customer. The company have hire staff to record the data. However, it may be some error in amount of money or missing some of the data. This is the main issue that cause the company can't get back the arrears.

• Human error in calculation and record

Human is easy to cause error because human is forgetfulness and easily distracted. It is very hard to us to always pay 100% attention to what we are doing. Hence, when the staff calculating the total stock or payment amount, they may be input a wrong value for calculation. Moreover, it is also possible that the staff recorded a wrong amount of total stock to the report.

• Difficult to manage summary report

Due to the company is still handwriting the record, therefore it is difficult for them to gathering the data and summarize it to generate a summary report. For instance, sales report, weekly income report and annual report. With using information system, the system can help company to summarize and generate various type of report with higher accuracy. The system allow user to generate different types of the report within few steps, it is more efficiency.

1.3. Project Objective

• To develop a web-based information system for the company

Ensure that the web-based information system can support the company to better perform the business operation, such as storekeeping and daily income recording. By perform storekeeping, the storekeepers can record the items, quantity and details of inbound and outbound from warehouse by using the system. By refer to the system, the company could directly know the quantity of inventory in the warehouse and which product in under stock or overstock. For the daily income recording, the clerk can record the daily income and highlight the amount of money that customer arrears. When the customer has paid back, the amount will count as the actual income of the company. This is the main objective of this project as it can address most of the facing problem of the company. It could address the problem of overstock and understock, ensure the daily income report accuracy and minimize the probability of human error in calculation and record.

• To integrate reporting module in the web-based information system

All the data and information of the company will be stored in the database. The reporting module could bring ease for the company to summarize their business information and provide accurate information for user to make decision. For example, user can decide whether to continue business with particular of customer by viewing the customer arrears report. This could solve the problem of the difficulty to summarize the data and manage or generate the summary report from the physical document.

• To evaluate the web-based information system for the company

Ensure the correctness of the information system is the main objective of this project. It is necessary to evaluate the outcome of the system, in order to make sure the system could provide a correct and accurate output. Testing the usability and complexity of the interface, to ensure that it could run smoothly and is not too complex for user to interact with the system. Testing all the feature and module in the system, make sure it is usable and error free.

CHAPTER 1: INTRODUCTION

1.4. Project Scope

The scope of this project is to develop an information system to the company in order to address

the problem that stated in the problem statement. The targeted user of the system is the staff in

the XIAN Fishery company which is storekeeper and the clerk. The information system will

cover the business operation such as storekeeping and daily income recording. This project is

a case study based project, which is specific to the XIAN Fishery company. Therefore, all the

requirements, features and functions of the system are based on the requirement of the company.

1.5. Impacts

An information system (IS) could help the company in fishery industry to perform their

business operation more effectively with better efficiency. It could enhance the accuracy and

quality of the data output. Besides, it also supported for better information retrieval and could

eliminate the paper works. A company with information system is having a competitive

advantage and could make a better decision making.

On the other hand, information system also has some negative impact. The major negative

impact is implementation cost in case of software, hardware and people. Then, unemployment

since most of the paperwork could be done by the IS in a short time. Moreover, it is possible

to have a security problem. The industry may need to spend more effort to beware the hacker

in order to avoid any loss of critical business information and protect the customer privacy.

1.6. Contributions

As the information system is a very efficient tool to manage the company information.

However, XIAN Fishery company is a traditional company that still using the physical way to

record and manage their business information, which have high probability of causing error or

problem. Therefore, the system in this project is developed in order to address the problem of

the company.

Furthermore, the proposed project system could significantly boost the company's

performance and productivity. The system can provide a more accurate and reliability

information. So that it can reduce the operation cost and protect the company's integrity.

6

CHAPTER 1: INTRODUCTION

1.7. Report Organization

This report is organised into 7 chapters, which is Chapter 1 Introduction, Chapter 2 Literature Review, Chapter 3 System Methodology/ Approach, Chapter 4 System Design, Chapter 5 System Implementation, Chapter 6 System Evaluation and Discussion and Chapter 7 Conclusion and Recommendation.

The chapter 1 provide an introduction of this project which explaining the background information, problem statement and motivation, project objectives, project scope, impact, significance and contributions and report organisation. The second chapter is the theory literature review and product literature review of the related existing systems in the market. This chapter is to identify the strengths and weaknesses of each product and find out the similarities and differences between the reviewed systems and the proposed system.

Moreover, chapter 3 is system methodology that used to plan, control and also structure the project development process. In this chapter will describe the requirements in terms of functional, non-functional, hardware and software. Besides, it will also contain the use-case diagram and class diagrams of the system. The chapter 4 is describing the overall system design of this project, which contain the use case specifications of every function and ERD diagram for system data storage.

Furthermore, the fifth chapter is discussing the details on how to implements the design of the system. It describes the system development life cycle in used, the project timeline, technologies and tools involved, the implementation issues or challenges and the system operation. The chapter 6 is the system evaluation and discussion, which contains the testing of system performance, setup and result and evaluation of project objectives and challenges. Last but not least, the last chapter of this report is describing the conclusion and the recommendation of this project.

CHAPTER 2: LITERATURE REVIEW

CHAPTER 2: LITERATURE REVIEW

2.1. Theory Literature Review

According to the Food and Agriculture Organization (FAO), it defined a fishery is an activity that leading to harvesting of fish. It may involve capture of wild fish or raising of fish through aquaculture. However, all activities that concerned with catching, storing, processing, transporting or marketing fish or fish products is considered as fishery industry [8]. FOA has defined fishery industry as "includes both recreational, subsistence and commercial fishing and the harvesting, processing and marketing sectors." Moreover, the commercial business of fishery industry is aimed to delivery fish or fish product for human consumption or as a raw material in other industrial processes [9]. There are more than 500 million of people in the developing countries are economically depend on the fishery and aquaculture [10].

A fishery company may work with a huge amount of data. Most of the people think that data is asynonymous of information. However, in the fact, information consists of data that has been organized to help answer questions and address problem [11]. An information system is a software that could help the company to organize and analyze data. The information system in the fishery industry is acting as a significant role in provide support to the company to define the management strategies [4]. There are several information systems that could use to help the business operation in the whole fishery industry. For example, fishery geographical information system and fishery information system.

CHAPTER 2: LITERATURE REVIEW

2.2. Product Literature Review

2.2.1. Fisheries Information System

Fisheries information system (FIS) is an online database that used for collection and management of Fish and Aquatic Conservation (FAC) Program information. FIS is focusing on tracking the accomplishments of the program and operational needs for performance reporting and strategic planning [12]. FIS is playing a significant role in ensuring the correct balance between the fishery resource conversation and the economic benefits arising from exploiting these same resources [5].

In the following sub-section will discuss about the fisheries information system which is Western Pacific Fisheries Information Network (WPACFIN).

• Western Pacific Fisheries Information Network (WPACFIN)

The Western Pacific Fisheries Information Network (WPACFIN) system is a fisheries information system. It is established by the National Marine Fisheries Service (NMFS) in the year of 1981. WPACFIN is established in order to help the participating fisheries agency to carry out the data collection, analysis, reporting program and data management activity to better support fisheries management. The overall function goal of the system is to provide quality fisheries data needed to develop, implement, evaluate and amend Federal fishery management plans (FMPs) for the western Pacific region [13].

Key Features:

• Collect and analysis data

The system able to collect and analysis the data that collected from various fishery agency in order to provide a high-quality fishery data that could improve the fishery management.

• Enable data and information sharing

WPACFIN system able to share the fishery data and information among the fisheries agencies in order to support fishery management need through the email and direct telecommunication such as phone calling.

• Support report generation

The system able to analysis data and generate report such as annual effort and catch report.

• High protection to confidential fishery data

The confidential data in the system will have a highly confidential protect. The system will not release the confidential data in any format, unless have the specific written permission from the agency that contributing the data to system.

Conclude:

The WPACFIN system is a fishery information system that cover for worldwide fishery industry fishery management. The proposed system of this project is having similar features with the WPACFIN system. However, the cover range of the proposed system is quite smaller than the WPACFIN system. The proposed system is mainly focusing on the data recording, analysis, reporting and data management within a company but not for the whole fishery industry.

2.2.2. Inventory Management System

Inventory management system is a software system that using for tracking inventory level throughout the entire supply chain, which cover from purchasing to production to end sales and deliveries. Company often use the inventory management system to prevent the stock over product overstock and out stages [14].

There are two inventory management system have been reviewed in this section, which is Fishbowl system and ASAP system. The strengths and weaknesses of those systems are shown as below:

• Fishbowl Inventory system

Fishbowl inventory software is an inventory management software that designed for small and medium organization. This system is able to meet the requirement of those company that require simplified inventory control, material requirements planning and job shop control or manufacturing execution. It uses an inventory-centric approach and provides functions for barcodes, asset management, raw material management, cycle counting, and customized reports. The system also automates the quotation, order, and procurement process [15].

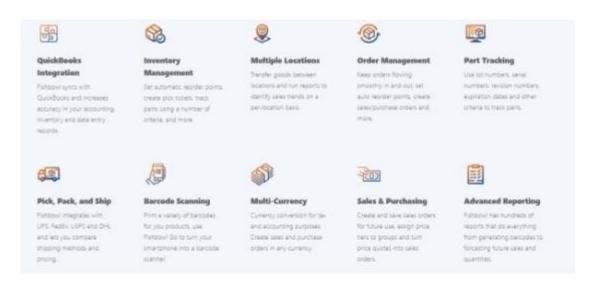


Figure 2.1 Key Functions of Fishbowl Inventory System

Strengths:

• Integrated with the manufacturing

This system allow user to easily check out the inventory situation. The manufacturing users can directly view the stock available level. Therefore, the user may know what the bill of materials should be used for.

Weaknesses:

• Limitation in report generator

The report generator in this system is little bit inconvenience. Since, it needs extra pay to customization own reports. It will cause user have difficulty to find the information on certain customers without having a large list of purchasing.

• ASAP System

ASAP (Automated Standard Application for Payments) system is an inventory management system that combines the use of desktop software, barcode scanners, barcode printers and mobile devices. The system simplifies inventory management, such as goods, consumables, stocks and much more [16]. It is a system that suitable for stockroom or warehouse at small, medium or even large company. It could easily configurable, enable user to optimize data collection fields for mobile use and barcode scanning. The features of ASAP system are check-in or check-out, advanced user security, email and text alerts, data import, web reporting and so on.



Figure 2.2 ASAP System

CHAPTER 2: LITERATURE REVIEW

Strengths:

• Record Stock-in and stock-out

The function of record stock-in and stock-out of ASAP system able user to tracking the

stock shelf life of the product and stock-in or stock-out record of the product. So, the

user may track back that when the staff or client have checked out the product and what

product have been checked out. This feature could help to ensure the inventory is

enough when it is needed.

• Web reporting functions

This system support for report generation and web reporting features, it is one of the

advance features in this system. The web reporting feature allows the user access to the

stock information online through a web browser on computer. The system is support

for report customization without any extra charge.

Track stock inventory

The system can support for inventory like batch and serialized inventory which is high

complexity. By using this system, the user able to monitor the quality and quantity of

the stock. It will automatically allocate batches with materials throughout the inventory

life cycle. This system can enhance the record keeping and avoid waste of stock.

Weaknesses:

• Unable to manage customer order

ASAP system do not have functions that can compare the current stock level and the

stock needed in the customer order to ensure the stock in the inventory is enough

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2.2.3. Fishbowl Inventory System vs ASAP System

Functions	Fishbowl Inventory System	ASAP System
Inventory control	✓ Able to track stock inventory	✓ Able to record the stock-in and stock-out✓ Able to track stock inventory
Integrate with manufacturer	YES	NO
Summary report	Simple	Detail
Customize report	Limited, have extra charge	YES

Table 2.1 Fishbowl Inventory System vs ASAP System

The table above shows the comparison between the Fishbowl Inventory System and ASAP System. ASAP provides the function that can record the stock-in and stock-out and function to track the stock inventory. However, the fishbowl inventory system does not provide a function that can record the stock-in and stock-out. ASAP system do not integrate with the manufacturer, but Fishbowl inventory system does, so that the user could know which and how many stocks are needed to order in order to avoid stock unavailable. ASAP system is able to generate a detailed and customizable summary report. Fishbowl inventory system is only able to generate simple report and if user want to customize the summary report, they have to pay for extra charge.

Valid Access System Valid User? START Access Functions Invalid Manage Customer Manage Customer and Manage Stock Manage Record Arrears Supplier informations Update Customer's Payback Amount Edit Stock Details Add Stock Manage Stock Manage Customer Add Customer Edit Custome rder Record (Stoc and Supplier Information and Supplier Information (Stock In) Out) Save ld Record / Updat Add Record / Update **Record Status** Save **Record Status** Save System Update new Customer's Arrears Amount rder Status Complet (Order Delivered) Order Status Complete System Update Available Stock Select Report Type Amount (Deduction) System Update **Available Stock** Amount (Add) Custom from Database Add New Customer's Arrear Record Credit No Report Generated UI Display Result

2.3. Similarity and Differences Between the Reviewed System and Proposed System

Figure 2.3 Flow chart Diagram for Web based Fishery Information System

END

The proposed system of this project is designed intended to allow user to record and manage the business information of the company like stock, customer order, purchase record, customer arrear and so on. However, those two reviewed systems are designed to manage and track the inventory relative information.

CHAPTER 2: LITERATURE REVIEW

Both reviewed system and proposed system are managing some information, but the cover range of the proposed system is larger and is not only focus on one relative information. In term of the system functions, the proposed system is having some similarity but also some differences with the reviewed system. The combination of manage stock function, manage customer order record and manage stock purchase function of the proposed system is similar with the record stock-in and stock-out function of the ASAP system. ASAP system only record information of stock check-in and check-out, but the proposed system also records the information about when the stock is bought from or bought by which individual or company. Moreover, the reporting function of the proposed system is more similar with the ASAP system because it also supports for report customization. The system allow user to customize the type and period of report, such as monthly income report, weekly sales report and so on. Besides, the customization is free of charge.

CHAPTER 3: SYSTEM METHODOLOGY/APPROACH

3.1. Data Collection

The data collection is a procedure of gathering, measuring and analysing on the targeted information. The targeted participation in this data collection process is the key persons from the XIAN Fishery company.

The data collection method that used in this project is **questionnaire**. In this project, have an in-depth understanding of the XIAN Fishery company is needed, but the company is not sufficient in free time to have a face-to-face interview with me. Therefore, a questionnaire which know as a type of written interview has become the best choice for me. It is a research tool that consist of a series of questions and it is aimed to collect data from the respondent [17]. The questionnaire is able to be carried out face to face, online or by email. In order the project could proceed, a set of the questionnaire has been prepared (refer to Appendix-Questionnaire). The questionnaire contains twelve open questions which able to probe the actual existing problems in the business operations from the company. Open question allows the respondent to express their thought and opinion in their own words. It allows researcher to collect more in-depth information from the respondents [17]. There are two key persons from the company have participate to the questionnaire. The questionnaire is sending to the key persons by email, and the key persons will send back their responses. A summarize report is generated base on the responses of the key persons. The founder or CEO of the Xian Fishery company is as a represent to check the report and has agreed with the content (refer to Appendix-Questionnaire Summary Report and Company Agreement).

3.2. System Analysis

3.2.1. Functional Requirements

Functional requirements are any requirement that specifies what the system must do or not do. Functional requirements will describe the specific behaviour of the system when certain conditions are met, include calculations, data input and business processes [18]. The functional requirements for the purposed system are:

• User Login

The systems should allow user login by provide a valid email and password to verify their authentication. The system should validate the user email address and password that user enter. If it is valid, system allow user to access the system.

• Register Account

The system should allow user that with a manager position to register an account. The system should verify the data that user key in and save it in the database. After the data is verified, user should be able to login to the system.

• Stock Management

The system should support user to add and update the stock information. The system will know the exact amount of stock available of the company. System able to update synchronize the stock available according to the customer order record and stock purchase record.

Stock Purchase Record Management

The system should support user to add a stock purchase record and update purchase status. It should help users to count the total payment amount. System will save all the record in the database, so that user can retrieve and view the record whenever they need.

• Customer Order Record Management

The system should support user to add a customer order record and update the order status. System will save all the data of the record in the database therefore users can check out the record.

• Remaining Arrear Calculation

The system should be able to calculate the remaining arrear of customer. It will minus the arrear amount according to the payback amount that user updated. After the calculation, system should display the updated arrear amount of customer.

• Report Generation

The system should allow users to choose the type and the time period of the report that they want to generate. The system will retrieve the required information from the database accordingly to users' need and generate the report.

3.2.2. Non-Functional Requirements

The non-functional requirements are defined as any requirement that specifies how the system performs a specific function. This means that it will describe how the system should behave and the limitations on its functionality. All the remaining requirements that is not included in the functional requirements are covered under non-functional requirements [18].

• Performance Requirements

The length of response time is the important factor that effect the performance of the information system. A system that with short response time can improve the efficiency and effectiveness of the business operation process. Therefore, need to ensure that the system is able to give a response in a short period of time for a given job. For instance, system can calculate the remaining arrear amount within few second and display it for user.

• Operation Requirements

The system should be able to operate in when user's device is with Internet and browser. The system should be able access for every user who provided a registered email and password. Besides, the system should be able to save and update the data to the database.

• Security Requirements

The system should be able to ensure the confidentiality of the system data, which only allow those authorized users to access and manage the system data. All the users must provide their valid user id and password to login to the system.

• Reliability Requirements

The system should be able to provide data with high accuracy and ensure the integrity of the data. Even if there are some unpredictable situations occurred, like user accidental power off the computer, the data will not be lost. Furthermore, the system should make sure that all the data is permanently saved, so that user able to view the data even from few years before.

• User Interface

The user interface of the system should be user friendly, thus users able to know how to navigate the system when they see the interface. The interface should use an appropriate color for the graphical user interface (GUI) which is pleasant and able to attract user. It could be accomplished by follow the three colour design principle, which do not use more than three colour in a single interface. User interface is a very important factor that will impact on users' experience therefore system should use the appropriate navigate tool and color.

3.3. Hardware and Software Requirements

During the implementation of the information system, hardware and software are necessary. All the hardware and software should be ensured that can support the information system before installing the information system. Hardware and software are very important factor which could make a huge impact on the performance of the information system.

Hardware environment is an environment which allow users to input or output data or information. Besides, it also allows users to control, navigate and interacting with the system. Hardware like keyboard, monitor and mouse are most used to allow user to input the data. Other than that, printer is also one of the important hardware for the system. It allows user to print out the data or information that they required, such as printing the monthly income report. Moreover, a software environment is referring to supporting applications. The software environment of an application may include an operating system, a database system, a specific development tool or a compiler [19].

The technology that is used for developing the web-based information system is Python language will be used for the programming part. Furthermore, MySQL will be used to store the databases in the system.

Hardware and Software requirement:

Hardware Requirement	
Processor:	Intel® Core TM i5
RAM:	Minimum 4GB but 8GB is recommended
Hard disk:	20GB for installation
Screen Resolution:	1920×1080

Table 3.1 Hardware requirement

Software Requirement		
Operation System:	Microsoft Windows 8 or later	
DBMS Software:	MySQL	
Language:	Python	
IDE:	PyCharm	
Framework:	Django	

Table 3.2 Software requirement

3.4. System Architecture Diagram

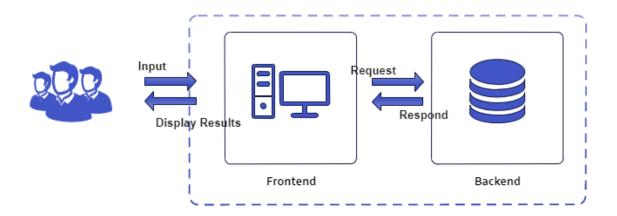


Figure 3.1 System Architecture Diagram

A system architecture defines the simultaneous interaction between components like user interfaces, databases and servers in a web application. In another word, it describes the logical connections between the server and the client-side for a better web experience [20]. The system architecture diagram above shows the architecture of the web-based fishery information system. Users are required to use a computer or laptop to as an input device to access and interact with the system functions. The computer or laptop will retrieve or modify the data from the database at the backend. After the database has retrieved or updated the data, it will display on the users' computer or laptop screen.

3.5. Use Case Diagram and Description

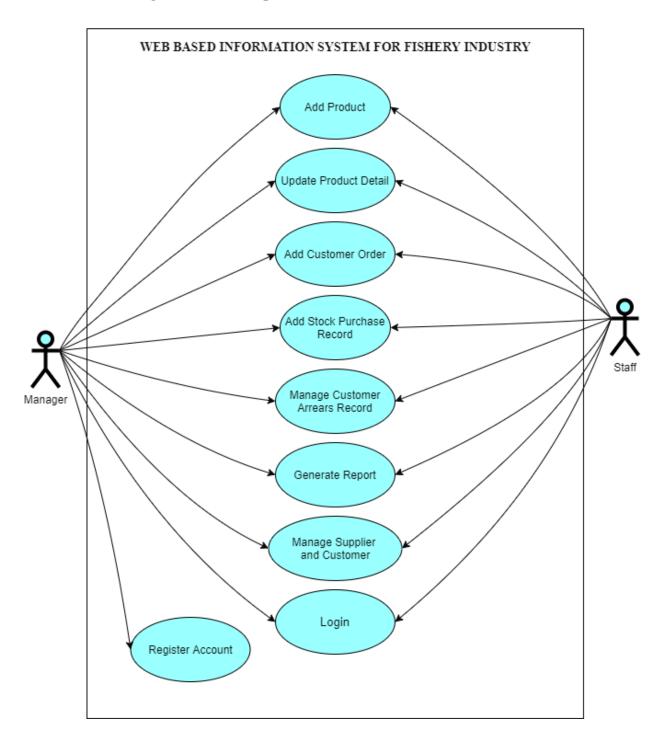


Figure 3.2 Use-case Diagram

Description:

The use case diagram above is showing the actions that the users can perform by using the system. In this system only the company manager able to register account for the staff to allow them to access the system. Managers and staff can add product and update the product detail in the stock list. After they check the stock availability and making decision of whether to receive a customer order or to purchase stock, they can add the received customer order and the stock purchasing record to the system. If company is agreed with the customer to purchase-on-credit, once the order is done the system will update the customer arrears record. Users are also able to manage the information of the supplier and customer, thus when user add the order record and purchase record, they can direct select the customer or customer from the drop-down list. Next, manager and staffs able to manage the customer arrears record, they can check the arrears amount and update the customer payback record. Moreover, they can view report, such as sales report, purchasing report, income report and customer arrears report, they can decide to whether download the report or print out the report. All the users are required to provide a valid email address and password to login to the system.

3.6. Class Diagram

3.4.1. Analysis Class Diagram

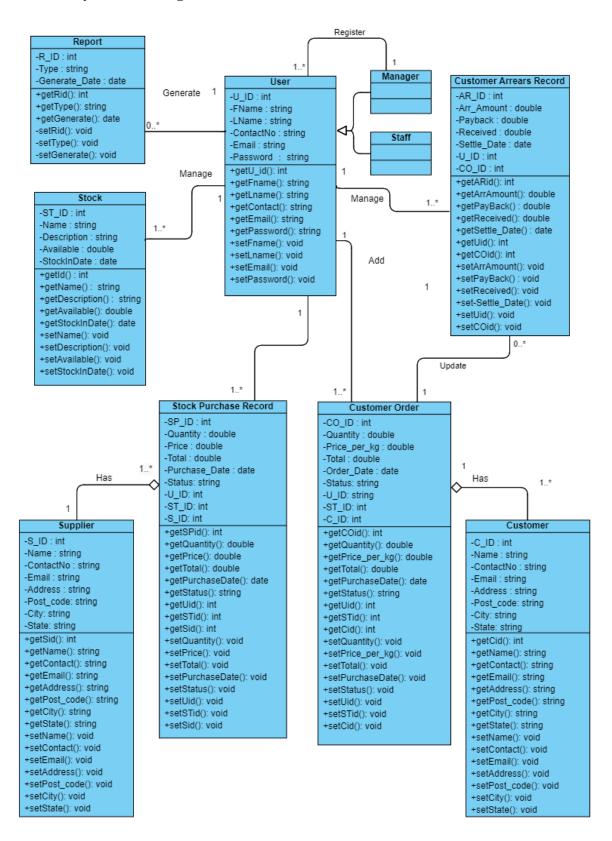


Figure 3.3 Analysis Class Diagram

In this diagram shows that, users able to login and logout the system. The user of the system consists of the managers and staffs of the company. The login account must be generated by manager, each manager is able to generate more than one account. Furthermore, the product in the stock is managed by the user; each product only able to be manage by one user at one time. However, each user able to manage one or more than one product. Users may add one or more than one stock purchase record; a stock purchase record can only add by one and only one user. Each stock purchase record has one and only one supplier, but each supplier able to supply for one or more than one stock purchase record. Moreover, users may add one or more than one customer order to the system, but a customer order record must be added by only one user. Each customer order record has one and only one customer; each customer able to place one or more than one customer order to the company. Besides, each user may manage one or more than one customer arrears record; a customer arrears record is only able to be managed by one user at one time. Each user may not generate any report but also may generate more than one report, but each report must be generated by one user.

3.4.2. Design Class Diagram

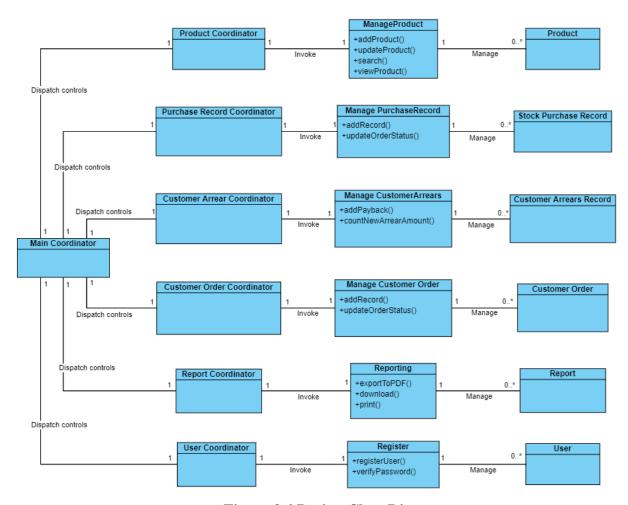


Figure 3.4 Design Class Diagram

CHAPTER 4: SYSTEM DESIGN

4.1. Use Case Specification

4.1.1. Use Case Specification (Add Product)

Use Case Name: Add Product

Description:

This use case describes how the user can add a new product to the stock list.

Actor(s): Manager, Staff

Status: Pathways defined

Assumption(s):

• Manager or staff will ensure they are entering a right detail for the product.

Precondition(s):

• User has logged in to the system.

Postcondition(s):

- Product is added successfully.
- Stock list is updated.

Primary (Happy) Path:

• All the required information of product is filled in and it is in a right format.

Alternate Pathways(s):

- Some of the information is missing.
- Some of the information is filled in a wrong format.

Exception Pathways(s):

• The product is already in the stock list

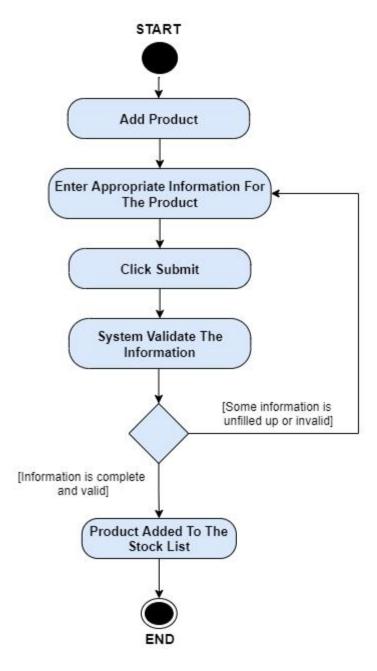


Figure 4.1 Activity Diagram of Add Product (Happy Path and Alternate Path Flow of Events)

Exceptional Path Flow of Events:

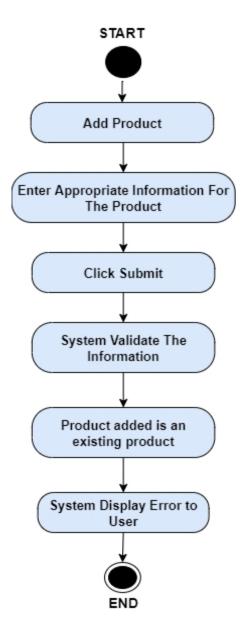


Figure 4.2 Activity Diagram of Add Product
(Exceptional Path Flow of Events)

4.1.2. Use Case Specification (Update Product Detail)

Use Case Name: Update Product Detail

Description:

This use case started when there is some detail that needs to be update regarding the product and ends when the update is saved.

Actor(s): Manager, Staff

Status: Pathways defined

Assumption(s):

• Manager or staff will ensure the product detail that they updated is right.

Precondition(s):

- Users has logged into the system.
- Some information of the product is having error.

Postcondition(s):

• Product detail is updated.

Primary (Happy) Path:

• Manager or staff have modified the product detail and the modification is saved and stock list is updated.

Alternate Pathways(s):

- Manager or staff cancel update the product detail.
- Entered Invalid Information.

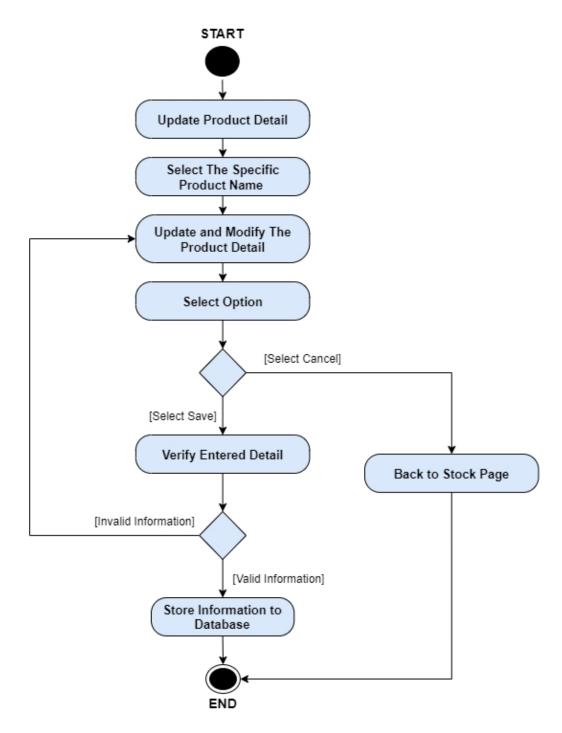


Figure 4.3 Activity Diagram of Update Product Detail
(Happy Path and Alternate Path Flow of Events)

4.1.3. Use Case Specification (Add Customer Order)

Use Case Name: Add Customer Order

Description:

This use case started when an order is received. It handles the detail and status of an order, and it ends when the order is done.

Actor(s): Manager, Staff

Status: Pathways defined

Assumption(s):

• Manager or staff will check the stock available before receiving an order and they will keep on monitor and update the order status until the order is done.

Precondition(s):

- Stock able to fulfill the customer order.
- Customer order is received.

Postcondition(s):

- Order record is added.
- Order is done.
- Available Stock is deducted.

Primary (Happy) Path:

• Customer has received the product and payment is completed.

Alternate Pathways(s):

- Customer has received the product but purchase-on-credit.
- Customers want to cancel the order.

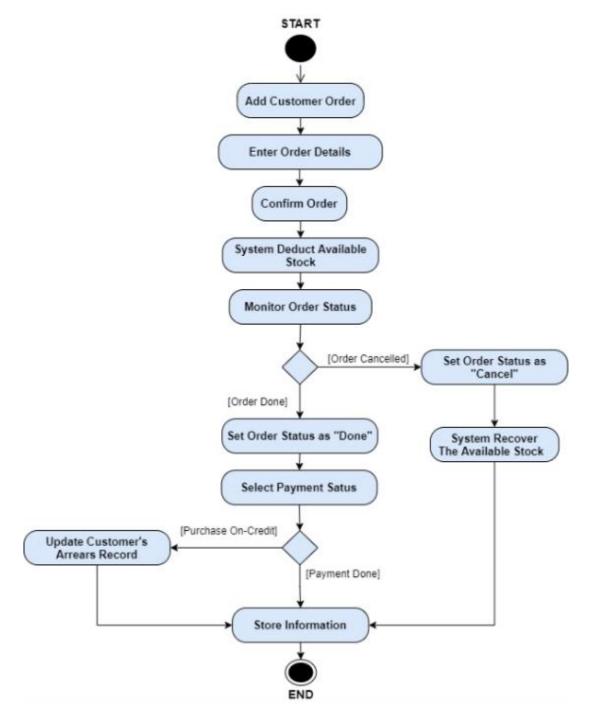


Figure 4.4 Activity Diagram of Add Customer Order
(Happy Path and Alternate Path Flow of Events)

4.1.4. Use Case Specification (Add Stock Purchase Record)

Use Case Name: Add Stock Purchase Record

Description:

This use case started when manager or staff has placed a stock purchase order to the supplier, and it ends when the order is received.

Actor(s): Manager, Staff

Status: Pathways defined

Assumption(s):

 Manager or staff will keep on monitor and update the order status until the product is received.

Precondition(s):

- User has logged in to the system
- User placed a purchase order.
- Insufficiency of stock.

Postcondition(s):

- Purchase record is added.
- Order is received.
- Stock available is added.

Primary (Happy) Path:

• Manager or staff add the purchase record and the product is received.

Alternate Pathways(s):

- User has canceled the order.
- Supplier has rejected the order.

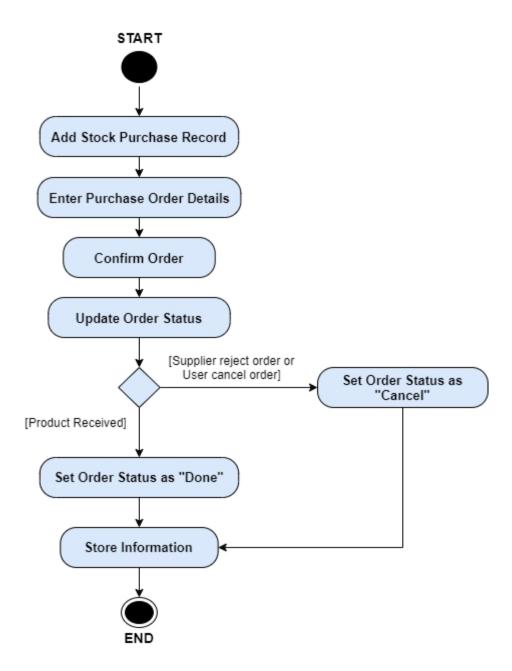


Figure 4.5 Activity Diagram of Add Stock Purchase Record
(Happy Path and Alternate Path Flow of Events)

4.1.5. Use Case Specification (Manage Customer Arrears Record)

Use Case Name: Manage Customer Arrears Record

Description:

This use case describes how the user can manage the customer arrear record and check out the updated customer arrear amount.

Actor(s): Manager, Staff

Status: Pathways defined

Assumption(s):

 Manager or staff will update the arrear record when they have received customer payback.

Precondition(s):

- Users has logged into the system.
- Customer arrear record is not empty.

Postcondition(s):

• Customer arrear amount is updated.

Primary (Happy) Path:

• Customer has pay back some amount of their arrears. The manager or staff update the payback amount and the remaining arrears are calculated.

Alternate Pathways(s):

 Customer has no payback any of their arrears. Manager or staff check out the arrear amount of customer.

Exception Pathways(s):

• Customer has payback some amount of their arrears. The manager or staff update the payback amount, but the arrears amount of customer is not updated.

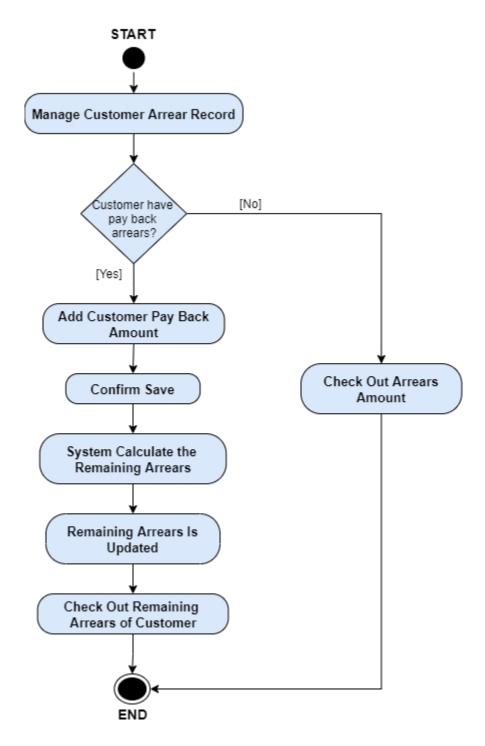


Figure 4.6 Activity Diagram of Manage Customer Arrears Record
(Happy Path and Alternate Path Flow of Events)

Exceptional Path Flow of Events:

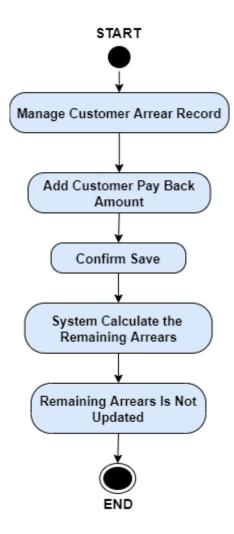


Figure 4.7 Activity Diagram of Manage Customer Arrears Record (Exceptional Path Flow of Event)

4.1.6. Use Case Specification (Generate Report)

Use Case Name: Generate Report

Description:

This use case started when user require to generate a summary report, such as monthly income report, daily sales report and so on. It will end when the report is successful generated.

Actor(s): Manager, Staff

Status: Pathways defined

Assumption(s):

 Manager or staff will update the arrear record when they have received customer payback.

Precondition(s):

• Users has logged into the system.

Postcondition(s):

• Report is generated.

Primary (Happy) Path:

 Manager or staff select the type and property of the report and choose a specific day, month, or year to generate the report.

Alternate Pathways(s):

• Manager or staff decide to cancel generate report

Exception Pathways(s):

 Manager or staff select the type and property of the report and choose a specific day, month, or year to generate the report but there is not any record in the selected day, month, or year.

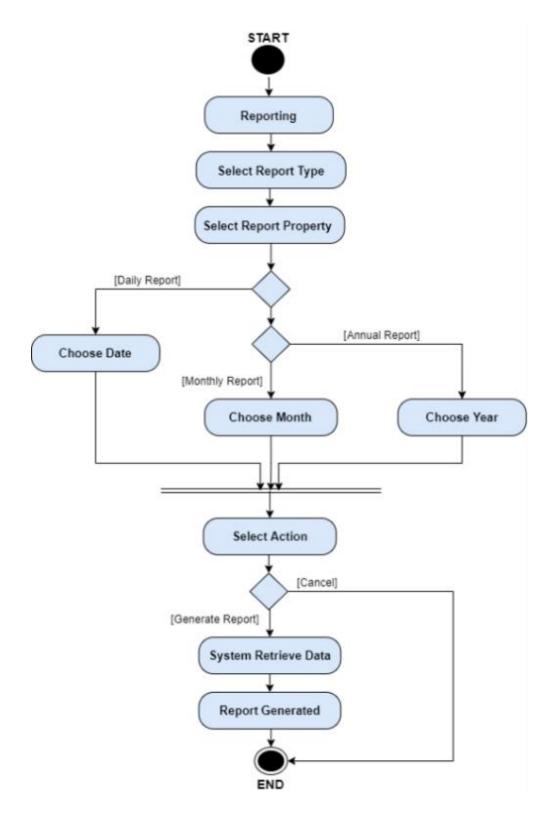


Figure 4.8 Activity Diagram of Generate Report (Happy Path and Alternate Path Flow of Events)

Exceptional Path Flow of Events:

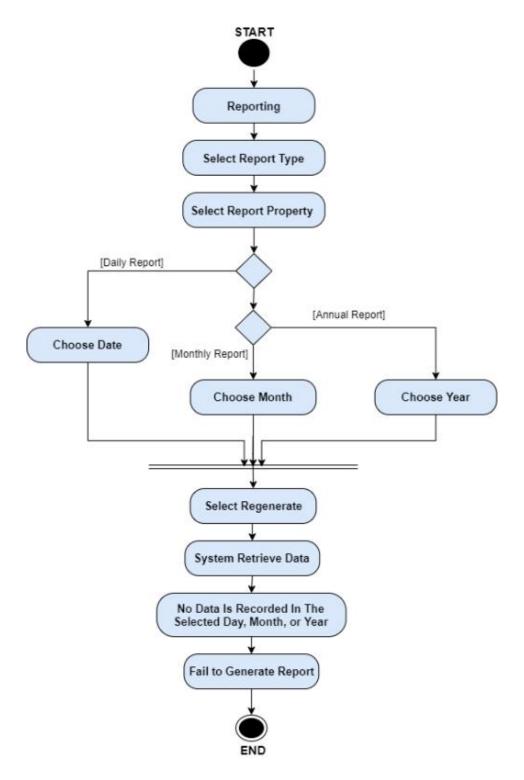


Figure 4.9 Activity Diagram of Generate Report (Exceptional Path Flow of Event)

4.1.7. Use Case Specification (Login)

Use Case Name: Login

Description:

This use case describes how a user login to system to access the functionality of the system.

Actor(s): Manager, Staff

Status: Pathways defined

Assumption(s):

• The staff that has a user account means that he/she have the permission to view, modify and update the data in the system.

Precondition(s):

• User already have their own account.

Postcondition(s):

• The system displays the home page.

Primary (Happy) Path:

• User has entered a valid email and password.

Alternate Pathways(s):

• User has entered an invalid email and password.

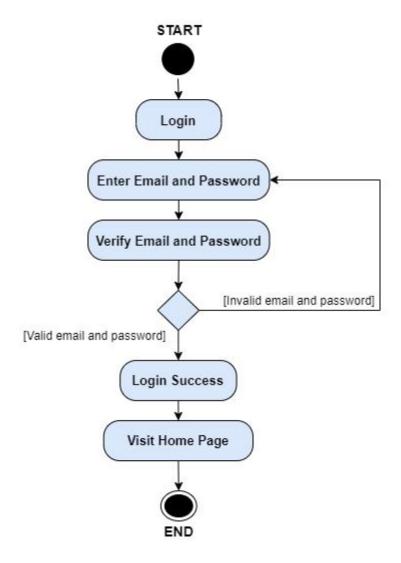


Figure 4.10 Activity Diagram of Login
(Happy Path and Alternate Path Flow of Events)

4.1.8. Use Case Specification (Register Account)

Use Case Name: Register Account

Description:

This use case started when manager want to give permission to the staff to access the system, he/she will create an account for the staff.

Actor(s): Manager

Status: Pathways defined

Assumption(s):

 Manager only register account for those staffs that he/she willing to give permission to them.

Precondition(s):

• Manager has logged into the system.

Postcondition(s):

• The staff can view, modify and update data in the system.

Primary (Happy) Path:

 Manager entered a valid staff information, such as name, email and password. The information is verified, and account is created.

Alternate Pathways(s):

- Managers cancel the registration.
- Manager has entered some invalid information.

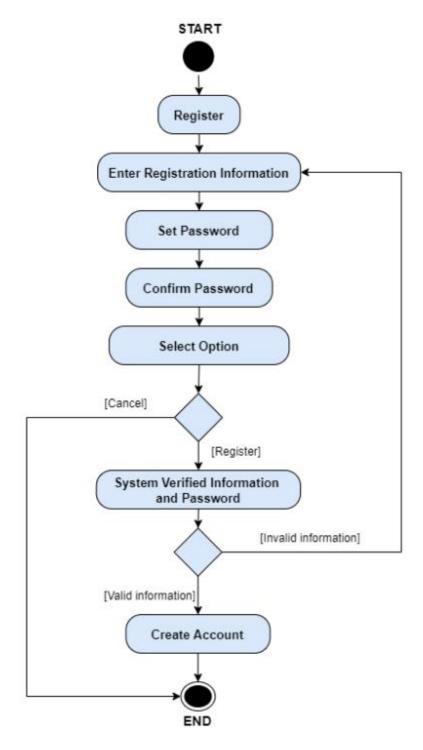


Figure 4.11 Activity Diagram of Register Account (Happy Path and Alternate Path Flow of Events)

4.2. Design of Data Storage

4.2.1. ERD Diagram

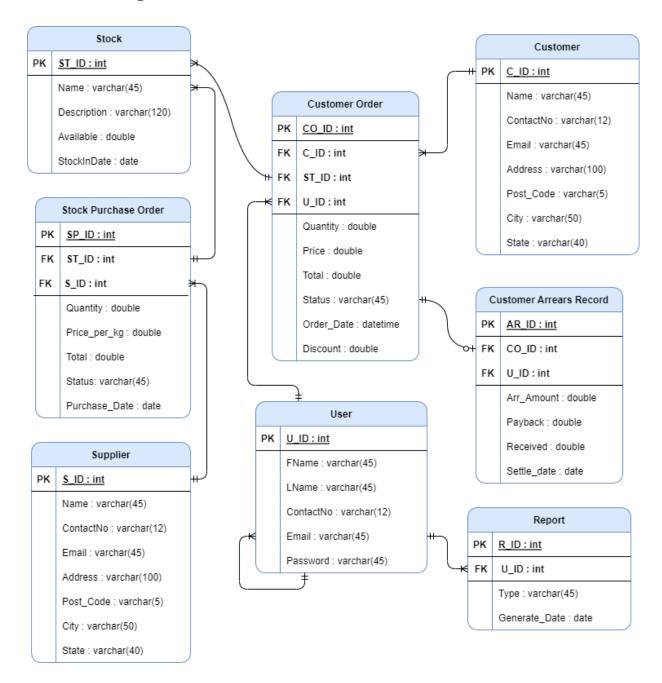


Figure 4.12 ERD Diagram

4.3. Design of Graphical Interfaces

4.3.1. Graphical Interface for Login Page

This interface allow user to provide their registered email and password in order to access the system.

The user needs to provide the email address and password that the manager helps them register to log into the system. They need to click on the Sign In button to login into the system. If the user has provided a right and valid email and password, user will be allowed to access the system. However, if the email and password is wrong or invalid, the system will show a message box show "Invalid Login Details" which allow user to they are provided a wrong detail. Below the "Sign In" button is showing a Reset Password button, user by reset their password by clicking on the button. The button will direct user to reset their password.

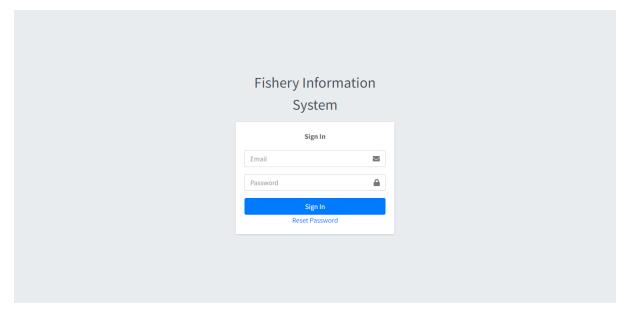


Figure 4.13 Login Page Interface

4.3.2. Graphical Interface for Home Page (Manager)

This is the Home page interface for manager, the slide bar at the left-hand side is showing the function that manager able to perform by using this system. At the second row of the slide bar, it is showing the profile picture and name of the user who are using the system. Below of it is a series of button that allow user to access to each of the function. Moreover, the button which allocated at the top right corner is a logout button. It allows user to logout the system by click on it. Below of it is a home button, which allow user to back to the home page whenever they want. Next, the button that place above the "Home" is a button that allow user to collapse the sidebar. Furthermore, in the Home page right hand side, is showing button for user to generate monthly and yearly sales report and purchase report.



Figure 4.14 Home Page (Manager) Page Interface – 1



Figure 4.15 Home Page (Manager) Page Interface – 2

The content is showing the number of purchase record, completed order and order that still in progress of the current year. Below of it, the bar charts are showing the overview of stock available and number of stock purchase order that recorded. Moreover, the donut charts are showing the total customers and suppliers in each state.

4.3.3. Graphical Interface for Home Page (Staff)

This is the Home page interface for staff, the overall design of the interface is consistent with the Home page interface for manager. The different between them is, staff is not allowed to register account for others. Only management level is able to register account for others.

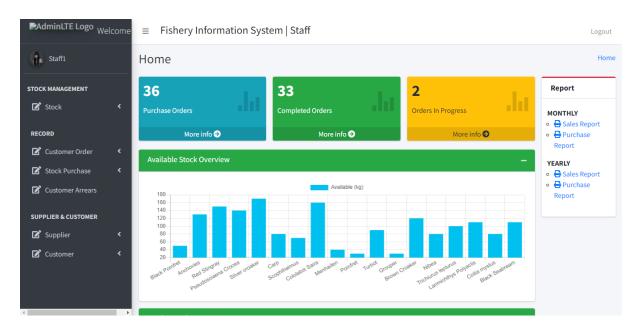


Figure 4.16 Home Page (Staff) Page Interface

4.3.4. Graphical Interface for Edit Profile Page

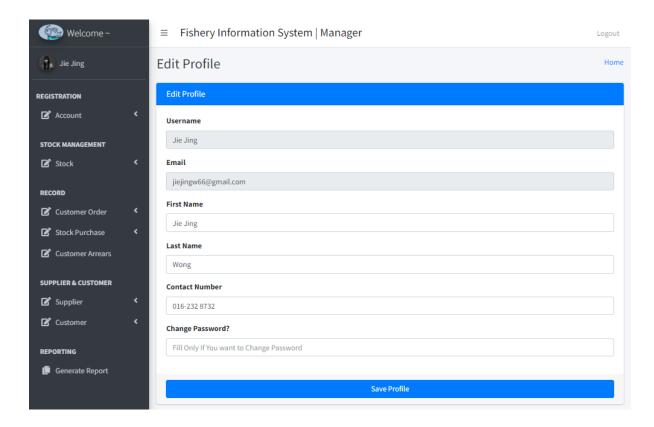


Figure 4.17 Edit Profile Page Interface

User can edit their persona information by click on the username that show in the top left corner of the page. After that the edit profile page will shown as above. The form will display the original value of user information, user can modify their name, contact number and also account password in this page.

4.3.5. Graphical Interface for Account Registration Page

This is interface that allow manager to register account for other new entry managers.

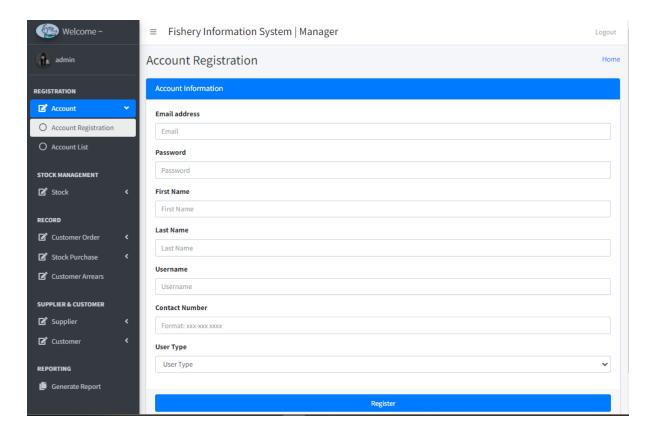


Figure 4.18 Account Registration Page Interface

By click on the "Account" drop down list and select the "Account Registration" option, this interface will appear. In this interface there will be a form that manager needs to fill in. Managers need to enter the email address, first name, last name, username and contact number of the new user and help the new user to set the password. Managers need to select the user type for the new user in the User Type drop down list in the form. After manager clicks on the register button, a message box will appear whether "Account Successfully Registered" or "Failed to Register" to announce manager the result of their registration.

4.3.6. Graphical Interface for Account List Page

This interface allows manager to view all the registered account and all the information of other user.

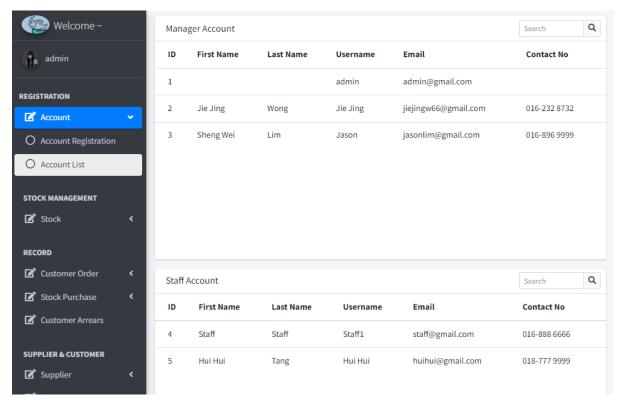


Figure 4.19 Account List Page Interface

By click on the "Account" drop down list and select the "Account List" option, this interface will display. There are two table in this interface, one of it is showing the manager account and the another is to show the staff account. All the user information will show in the table but except of password. If other users have modified their persona information contact number or name, the data will also updated and show at this page.

4.3.7. Graphical Interface for Add Stock Page

This interface that allows users to add information of a new product.

This page is display when user click on the "Stock" drop down list and select the "Add Stock" option from the side bar. A add stock form will display in the interface, user need to fill in the product name, available stock, select the description from the drop-down list which provide option of Grade A, Grade B, Grade C and Grade D, and select the stock in date. Users click on the "Add Stock" button and a message box will show the result of the action, whether success message "Successfully Added" or fail message "Failed to Add".

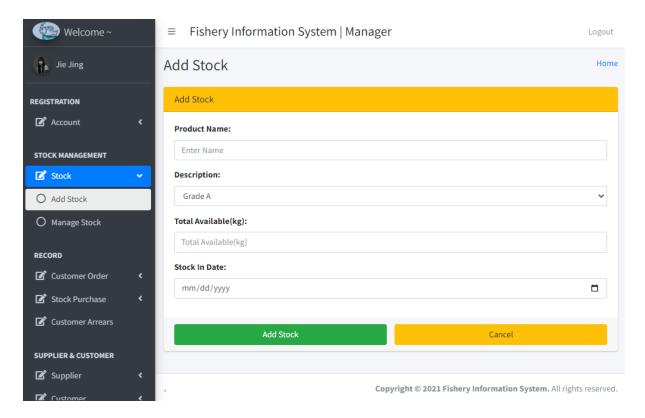


Figure 4.20 Add Stock Page Interface

4.3.8. Graphical Interface for Stock Page

This interface that allows user to view all the product in the stock.

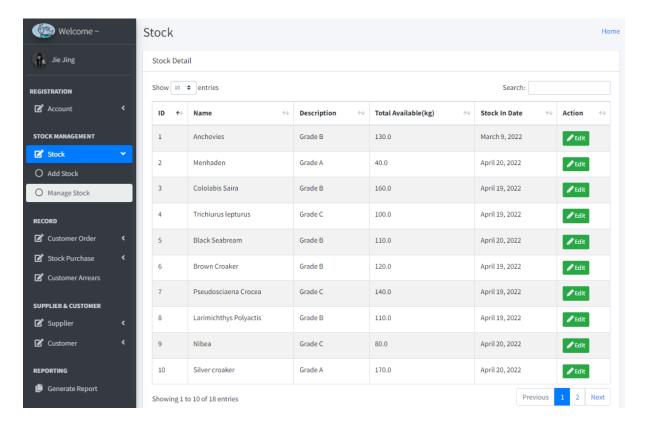


Figure 4.21 Stock Page Interface

This interface is display when user click on the "Manage Stock" option from the "Stock" drop down list. It shows the product ID, name, description, stock available amount and stock in date. The green colour button in each tail of the row is an edit button. If users click on the button, the system will direct user to the Edit Stock page to edit the selected product. Besides, user can search for a record by enter the keyword in the search column and user also can sort the data base on their preference by click on the table head.

4.3.9. Graphical Interface for Edit Stock Page

This interface that will allow user to edit the data of selected stock.

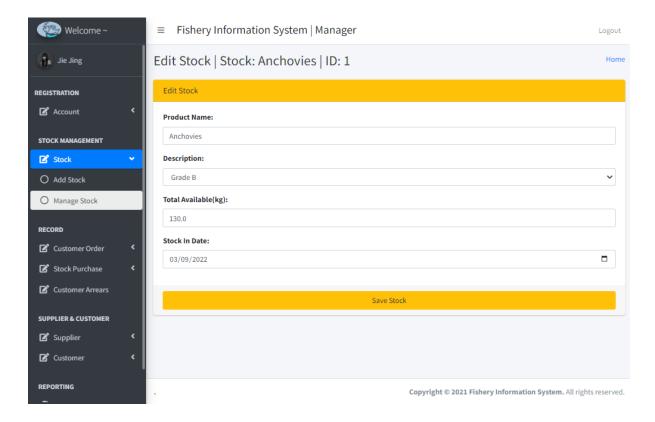


Figure 4.22 Edit Stock Page Interface

Through the page title, users are able to know which product they are editing, it will show the name and id of the selected product. In the edit stock form, it will display all the original value. User can highlight the original value and enter a new value, then click on the "Save Stock" button. A message box will appear to announce user about the result of the action, whether "Data Successfully Edited" or "Failed to Edit Data".

4.3.10. Graphical Interface for Add Customer Order Record Page

This interface allows users to add a new customer order record.

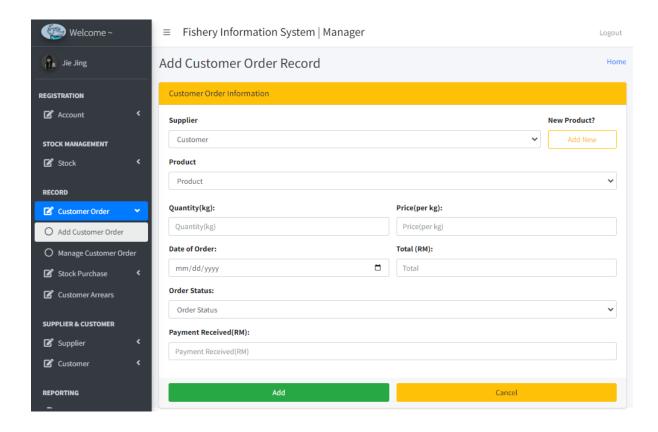


Figure 4.23 Add Customer Order Record Page Interface

This interface is display when user click on the "Customer Order" drop down list and select the "Add Customer Order" option from the side bar. The add customer order information form will display and user need to select the customer, product and fill in the quantity, unit price, date of order, total receivable amount and define the order status. The total is mean the amount to be receive that after discount. If the order status is "In Progress", the payment received column will hide. But if order status is "Complete", user will need to fill in the payment received. Users click on the "Add" button and a message box will appear to announce the result.

4.3.11. Graphical Interface for Customer Order Information Page

This interface allow user to view information of all the customer order record.

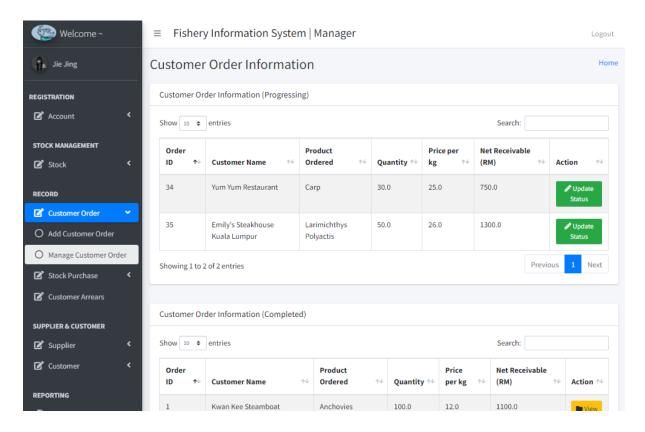


Figure 4.24 Customer Order Information Page Interface

There will be three table in this page which show the information of progressing order, completed order and cancelled order separately. The table will show the ID, customer name, product ordered, quantity ordered, price per kg and net receivable of each order. This interface is display when user click on the "Manage Customer Order" option from the "Customer Order" drop down list. There is a button in every row of every table, for Customer Order Information (Progressing) table, it will be an update status button which allow user to update the order status. For Customer Order Information (Completed) and Customer Order Information (Cancelled) table, it will be a view button which allow user to view the order information.

4.3.12. Graphical Interface for Update Customer Order Status Page

This interface will allow user to update customer order status.

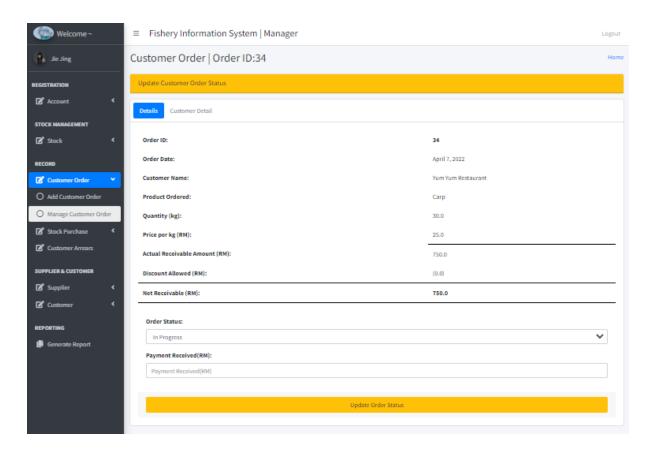


Figure 4.25 Update Customer Order Status Page Interface (Details tab)

Through the page title, users able to know which customer order they are editing, it will show the order id of the selected order. In this page will show the details of the customer's order, and user can update the order status by change the value from the drop-down list of order status. If the order status "Cancel" selected, the payment received column will hide. But if order status is "Complete" selected, user will need to fill in the payment received. After click on the "Update Order Status" button, users will be directed to different page according to order status. Furthermore, in the Customer Detail tab will show the respective customer information that place the selected order.

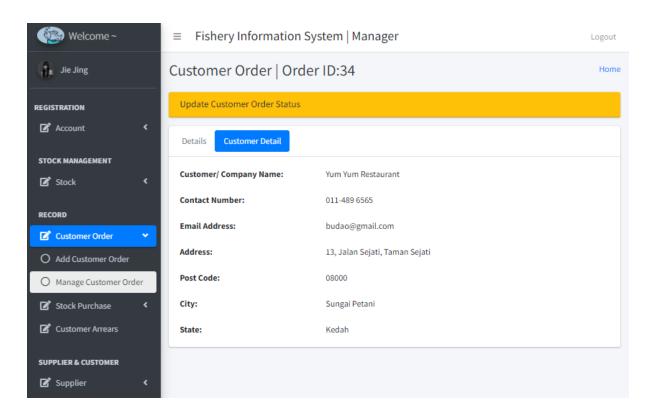


Figure 4.26 Update Customer Order Status Page Interface (Customer Detail tab)

4.3.13. Graphical Interface for View Completed Customer Order Page

This interface will allow user to view the information that related the completed customer order. In this page will showing three tab which contain the information for the specific customer's order, arrears and customer details. In the tab "Details" will show the detailed information for the order, which also include the actual receivable amount and also the discount allowed that calculated by the system.

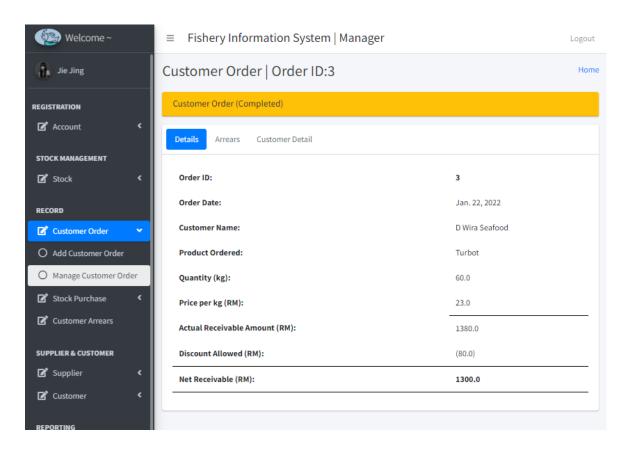


Figure 4.27 View Completed Customer Order Page Interface (Details tab)

If the payment for order is haven't fully paid, the total receivable amount, received amount and arrears amount will show in the arrears tab. The "Update Pay Back Amount" button will direct user to update the received pay back amount for the arrears record. Moreover, after click on the "Invoice" button, system will generate an invoice of the arrears record for user, user will be directed to preview the invoice. User can decide whether print out the invoice and send it to user or not.

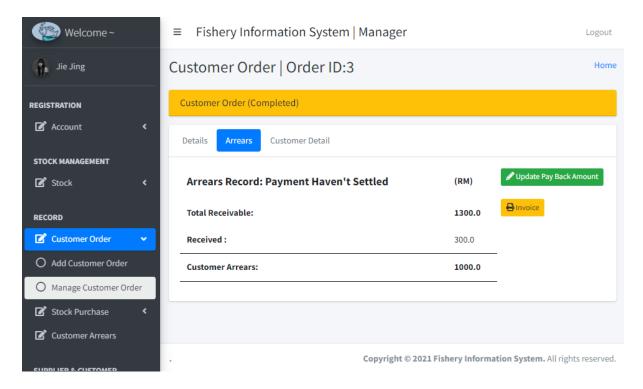


Figure 4.28 View Completed Customer Order Page Interface (Arrears Haven't Settled)

However, in the situation of payment for customer's order has fully paid, arrears record will not appear. Therefore, the arrears tab will announce user, "No Arrears Record Found, Customer Paid on Time!".

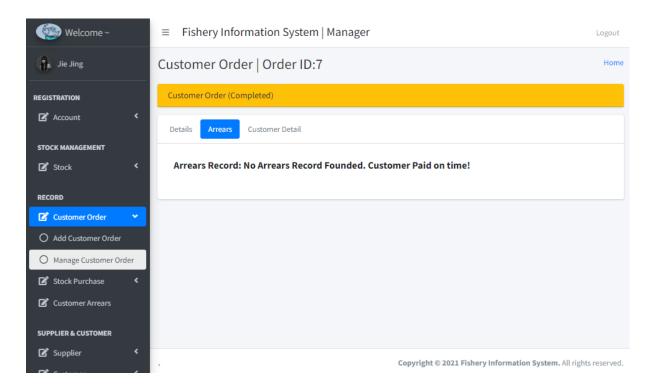


Figure 4.29 View Completed Customer Order Page Interface (No Arrears)

In the situation of customer has purchase on credit before but has settled the payment after that, in the arrears tab will show the arrears information and it will announce user, "Payment Settle" and the settle date of the arrears.

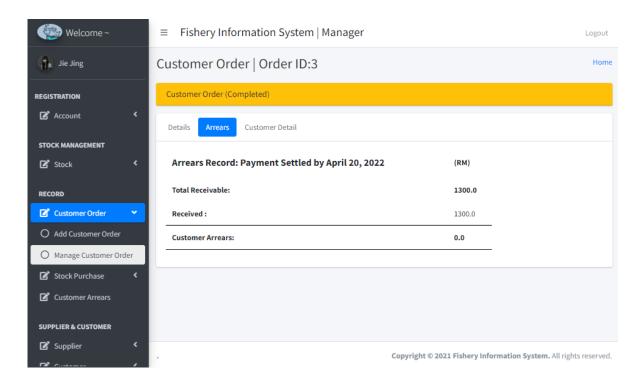


Figure 4.30 View Completed Customer Order Page Interface (Arrears Settled)

In the "Customer Detail" tab, it will show the respective customer information who place the order.

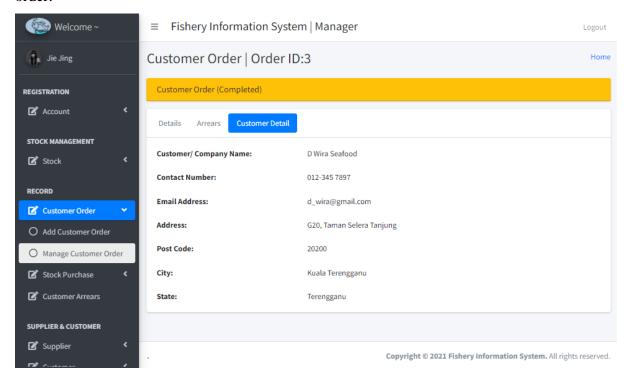


Figure 4.31 View Completed Customer Order Page Interface (Customer Detail tab)

4.3.14. Graphical Interface for View Cancelled Customer Order Page

This interface will display when user clicked the view button in "Customer Order Record (Completed)" table. In the tab "Details" will show the detailed information for the order, which also include the actual receivable amount and also the discount allowed that calculated by the system. Besides, in the "Customer Detail" tab, it will show the respective customer information who place the order.

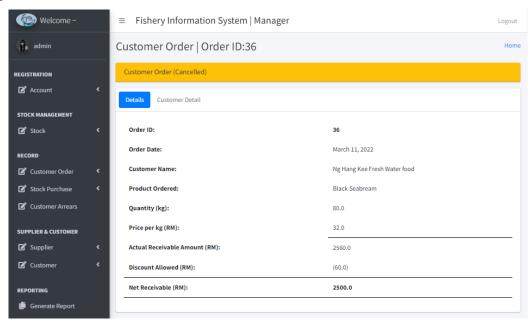


Figure 4.32 View Cancelled Customer Order Page Interface (Details tab)

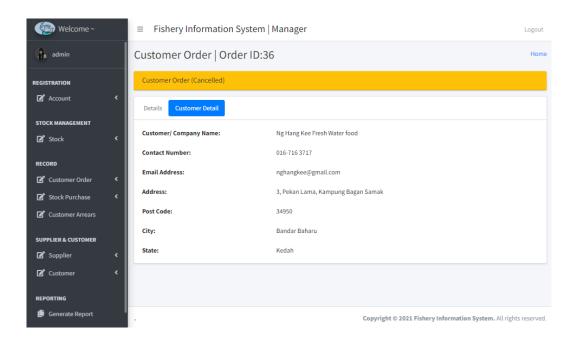


Figure 4.33 View Cancelled Customer Order Page Interface (Customer Detail tab)

4.3.15. Graphical Interface for Add Stock Purchase Record Information Page

This interface allows users to add a new stock purchase record.

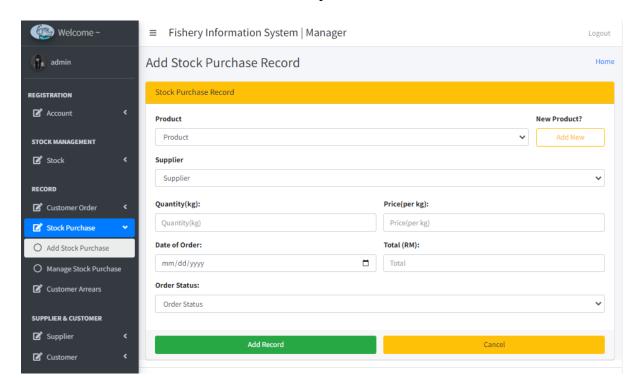


Figure 4.34 Add Stock Purchase Record Information Page Interface

This interface is display when user click on the "Stock Purchase" drop down list and select the "Add Stock Purchase" option from the side bar. The add stock purchase record form will display and user need to select the supplier, product and fill in the quantity, unit price, date of order, total receivable amount and define the order status. Users click on the "Add Record" button and a message box will appear to announce the result.

4.3.16. Graphical Interface for Stock Purchase Record Page

This interface allow user to view information of all the stock purchase record.

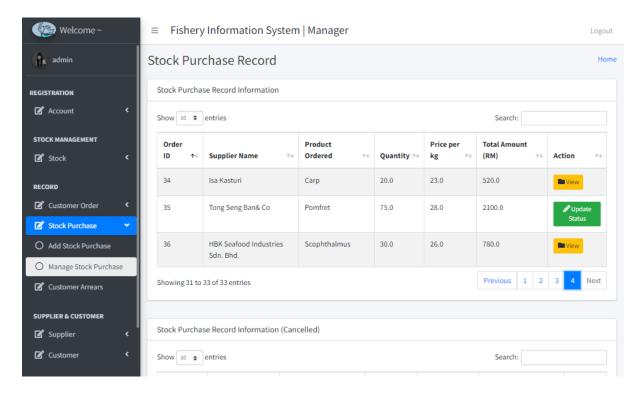


Figure 4.35 Stock Purchase Record Page Interface

There will be two table in this page, the first table will show the information of progressing order and completed order. However, the second table will show the information for cancelled order. The table will show the ID, supplier name, product ordered, quantity, price per kg and total paid amount of each order. This interface is display when user click on the "Manage Stock Purchase" option from the "Stock Purchase" drop down list. There is a button in every row of every table. For completed order and cancelled order it will be a "View" button for user to view the detailed information of record and "Update Status" button for progressing order. After user clicked the button, system will direct the user to the respective page.

4.3.17. Graphical Interface for Update Stock Purchase Order Status Page

This interface will allow user to update stock purchase order status. Through the page title, users able to know which stock purchase order they are editing, it will show the order id of the selected order. In this page will show the details of the stock purchase order, and user can update the order status by change the value from the drop-down list of order status. After click on the "Update Order Status" button, users will be directed to different page according to order status. Furthermore, in the Supplier Detail tab will show the respective supplier information.

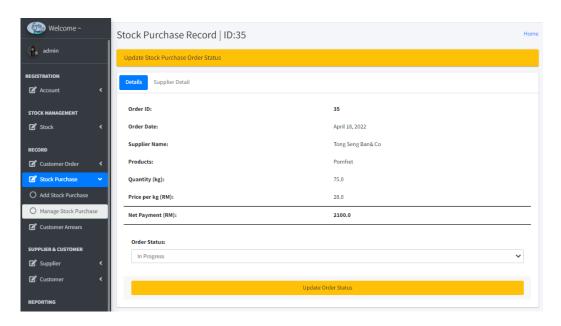


Figure 4.36 Update Stock Purchase Order Status Page Interface (Details tab)

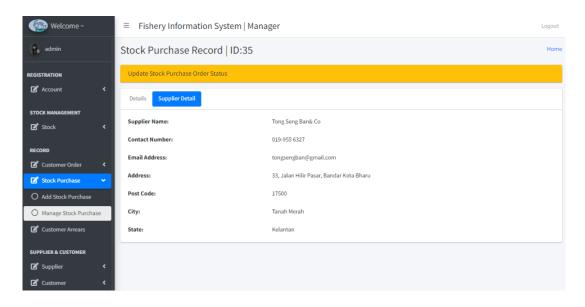


Figure 4.37 Update Stock Purchase Order Status Page Interface (Supplier Detail tab)

4.3.18. Graphical Interface for View Completed Stock Purchase Order Page

This interface will display when user clicked the view button completed stock purchase record. In the tab "Details" will show the detailed information for the order, which also include the actual receivable amount and also the discount allowed that calculated by the system. Besides, in the "Supplier Detail" tab, it will show the respective supplier information who place the order.

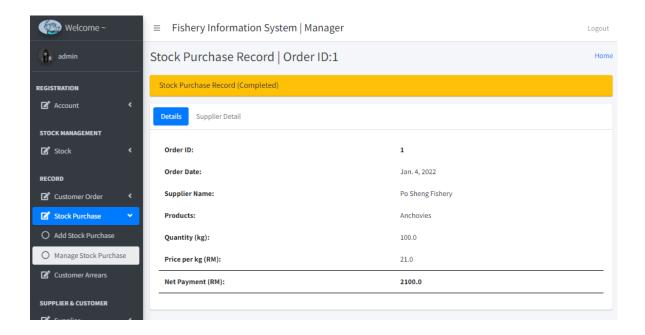


Figure 4.38 View Completed Stock Purchase Order Page Interface (Details tab)

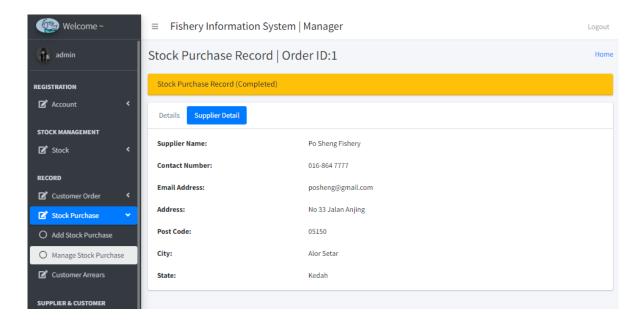


Figure 4.39 View Completed Stock Purchase Order Page Interface (Supplier Detail tab)

4.3.19. Graphical Interface for View Cancelled Stock Purchase Order Page

This interface will display when user clicked the view button cancelled stock purchase record. In the tab "Details" will show the detailed information for the order, which also include the actual receivable amount and the discount allowed that calculated by the system. Besides, in the "Supplier Detail" tab, it will show the respective supplier information who place the order.

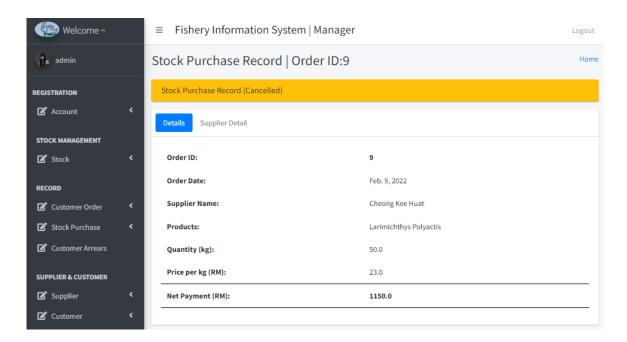


Figure 4.40 View Cancelled Stock Purchase Order Page Interface (Details tab)

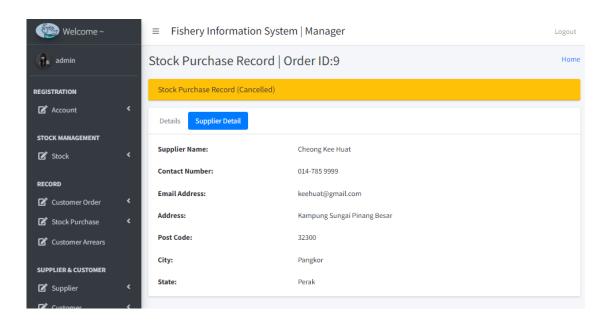


Figure 4.41 View Cancelled Stock Purchase Order Page Interface (Supplier Detail tab)

4.3.20. Graphical Interface for Customer Arrears Information Page

This page is for user to view the general information for customer arrears record. The table is showing the record id, related order id, order date, customer name, expected receive amount and arrears amount. There is a "Manage" button in each row which able to direct user to manage the arrears record information.

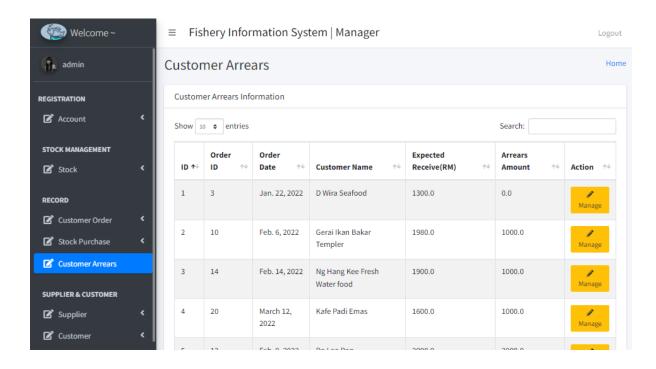


Figure 4.42 Customer Arrears Information Page Interface

4.3.21. Graphical Interface for Update Customer Arrears Record Page

This page is for user to update the customer arrears record, there are three tabs in this page. For the Details tab, it will show the information of the customer arrears record. If user click on the "Invoice" button, system will generate an invoice for the customer arrears record. User will be directed to preview the invoice. However, if customer has pay back their arrears, user can update the pay back amount through the input column at the page bottom. After click on the "Update" button, user can see the synchronize update of new arrears amount in the same page.

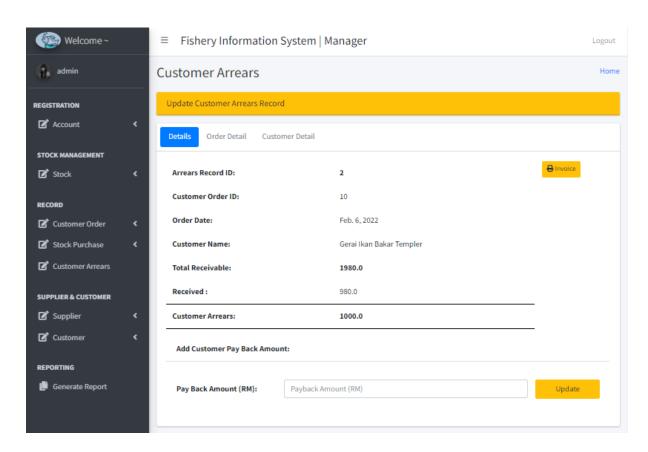


Figure 4.43 Update Customer Arrears Record Page Interface (Details tab)

The Order Details tab will show the respective customer order details. Besides, the Customer Detail tab will show the information of the customer who makes payment arrears.

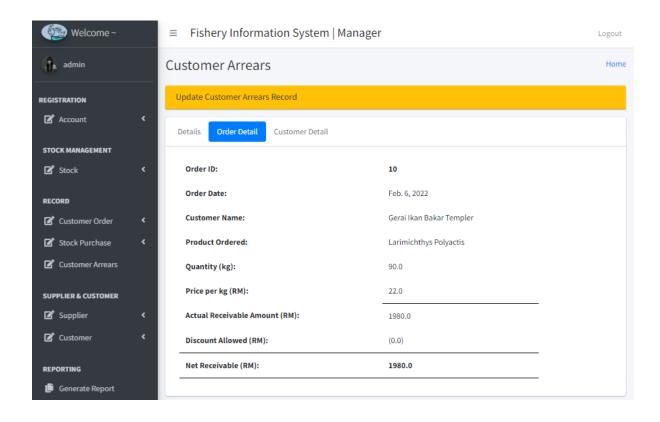


Figure 4.44 Update Customer Arrears Record Page Interface (Order Details tab)

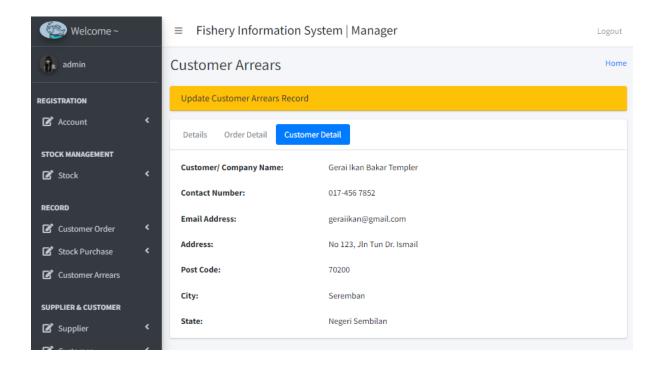


Figure 4.45 Update Customer Arrears Record Page Interface (Customer Detail tab)

4.3.22. Graphical Interface for View Customer Arrears Record Page

This page is for user to view the customer arrears record that is already settled. There are three tabs in this page. For the Details tab, will show the information of the customer arrears record. The Order Details tab will show the respective customer order details. Besides, the Customer Detail tab will show the information of the customer who makes payment arrears.

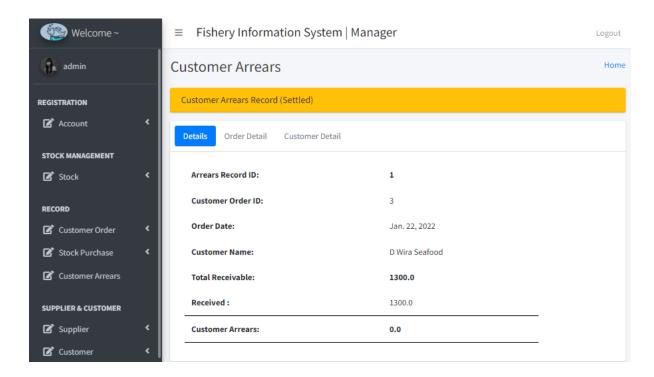


Figure 4.46 View Customer Arrears Record Page Interface (Detail tab)

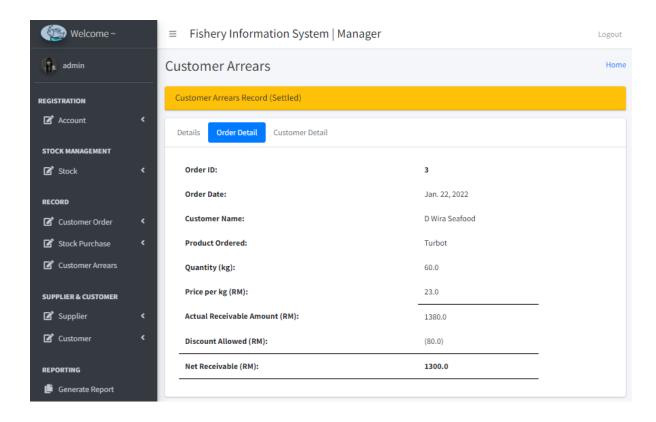


Figure 4.47 View Customer Arrears Record Page Interface (Order Detail tab)

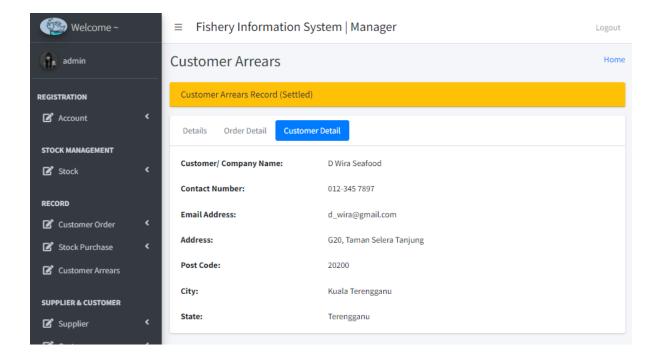


Figure 4.48 View Customer Arrears Record Page Interface (Customer Detail tab)

4.3.23. Graphical Interface for Add Supplier Page

This interface allows users to add information of a new supplier.

This interface is display when user click on the "Supplier" drop down list and select the "Add Supplier" option from the side bar. The add supplier form will display and user need to fill in the supplier's name, contact number, email address and address. Users click on the "Add Supplier" button and a message box will appear to announce the result.

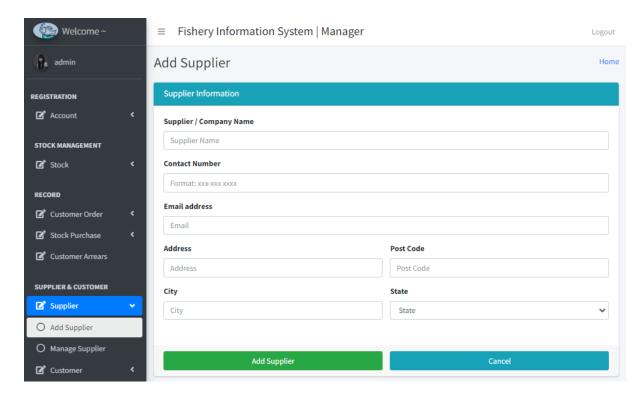


Figure 4.49 Add Supplier Page Interface

4.3.24. Graphical Interface for Supplier Page

This interface allow user to view information of all the cooperated supplier.

The table will show the ID, name, contact number, email and address of the supplier. This interface is display when user click on the "Manage Supplier" option from the "Stock" drop down list. There is a green colour button in every row of the table, it is an edit button which allow user to edit the supplier information. If users click on the button, the system will direct user to the Edit Stock page to edit information of the selected supplier.

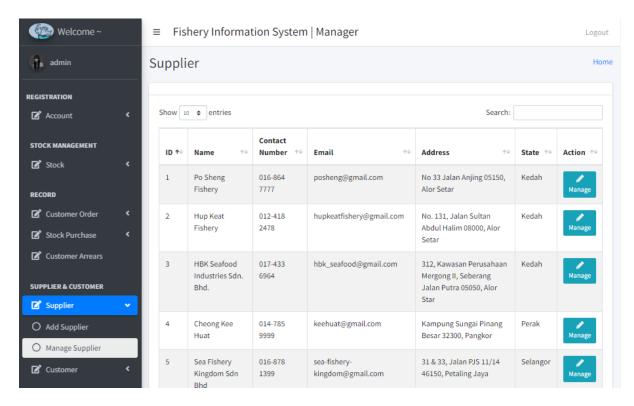


Figure 4.50 Supplier Page Interface

4.3.25. Graphical Interface for Edit Supplier Page

This interface will allow user to edit the information of selected supplier.

Through the page title, users able to know which supplier they are editing, it will show the name and id of the selected supplier. In the Overview tab, it will show all the information of the selected supplier.

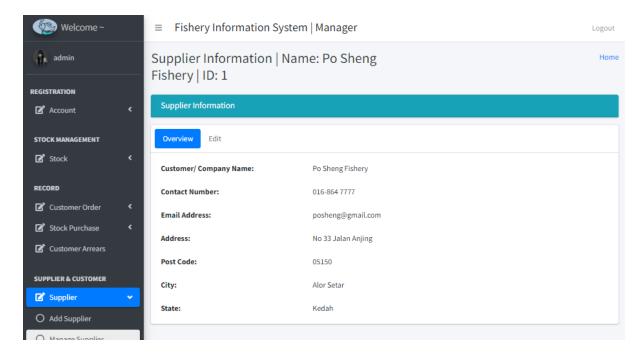


Figure 4.51 Edit Supplier Page Interface (Overview tab)

However, in the Edit tab will show an edit supplier form, it will display the original value of each of the data. User can clear the original value and enter a new value, then click on the "Save Supplier" button. After that, users will see a message box which used to announce user whether the action is success or fail.

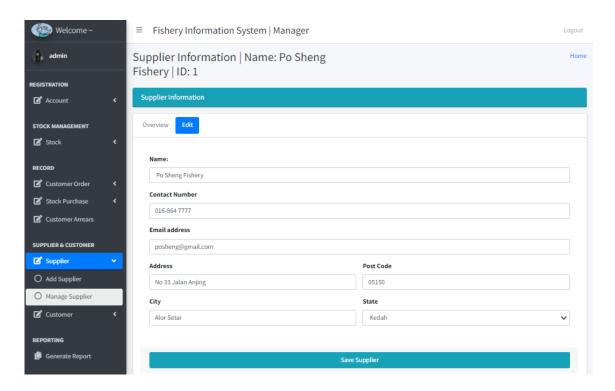


Figure 4.52 Edit Supplier Page Interface (Edit tab)

4.3.26. Graphical Interface for Add Customer Page

This interface allows users to add information of a new customer.

This page is display when user selected the "Add Customer" option from "Customer" drop down list in the side bar. A add customer form is display in this interface, user fill in the name, contact number, email and address of the customer. Users click on the "Add Customer" button and a message box will appear to announce user whether the action is "Successfully Added" or "Fail to Add".

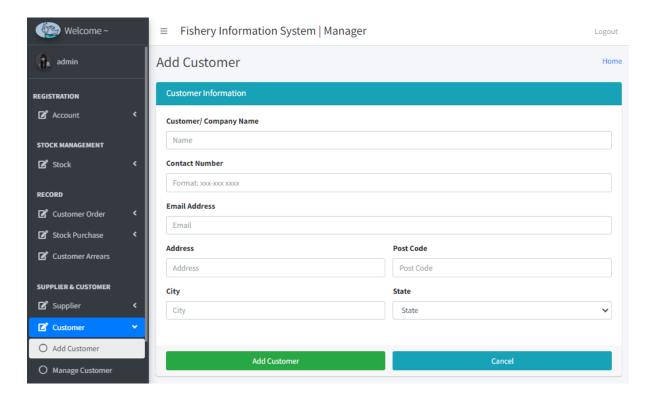


Figure 4.53 Add Customer Page Interface

4.3.27. Graphical Interface for Customer Page

This interface allow user to view information of all the existing customer.

The table will show the ID, name, contact number, email and address of the customer. This interface is display when user click on the "Manage Customer" option from the "Customer" drop down list. There is a green colour button in the last column of each row, if users click on the button, the system will direct user to the Edit Stock page to edit information of the selected customer.

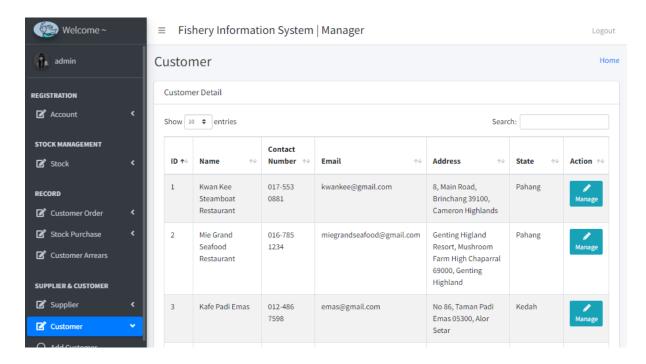


Figure 4.54 Customer Page Interface

4.3.28. Graphical Interface for Edit Customer Page

This interface will allow user to edit the information of selected customer.

Through the page title, users able to know which supplier they are editing, it will show the name and id of the selected supplier. In the Overview tab, it will show all the information of the selected customer. However, in the Edit tab will show an edit customer form, it will display the original value of each of the data. User can clear the original value and enter a new value, then click on the "Save Customer" button. After that, users will see a message box which used to announce user whether the action is success or fail. Furthermore, in the Remaining Arrears tab will list down all the customer's arrears record that haven't settled. The "Update" button will direct user to update the pay back amount at the update customer arrears record page. However, after user click the "Invoice" button, system will generate an invoice for the respective customer arrears record and user will be directed to preview the invoice.

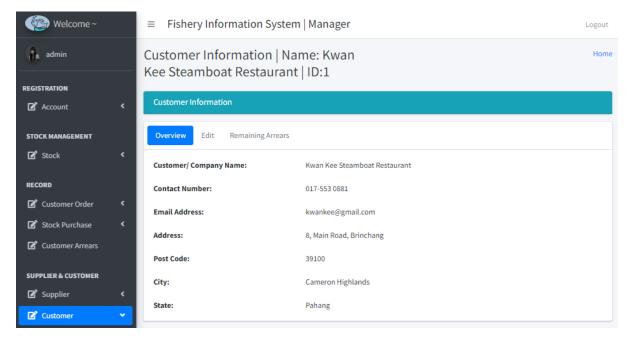


Figure 4.55 Edit Customer Page Interface (Overview tab)

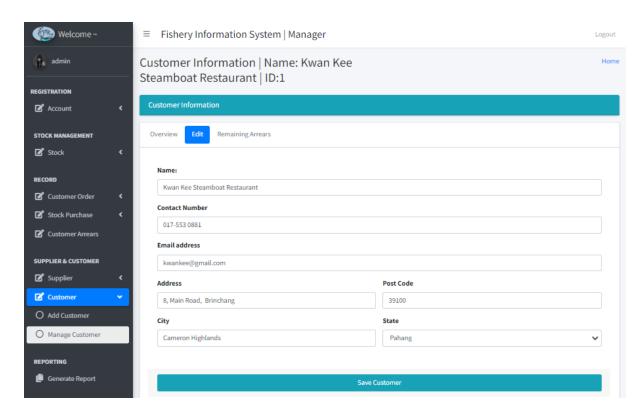


Figure 4.56 Edit Customer Page Interface (Edit tab)

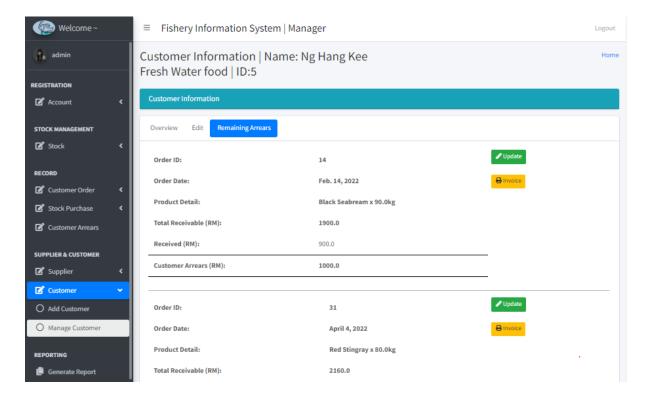


Figure 4.57 Edit Customer Page Interface (Remaining Arrears tab)

4.3.29. Graphical Interface for Invoice Preview Page

This page will display when user want to generate an invoice for a selected customer arrears record. The page provides a preview of invoice for user, user can print out the invoice by click on the "Print" button at the bottom of the invoice.

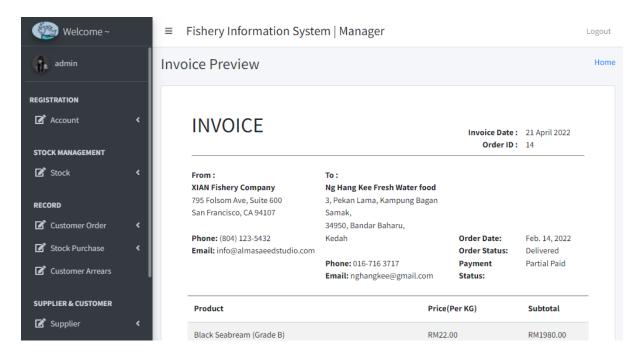


Figure 4.58 Invoice Preview Page Interface

4.3.30. Graphical Interface for Sales Report Preview Page

This page will display when user want to generate a sales report. This page provides a preview of sales report for user, user can print out the sales report by click on the "Print" button at the bottom of the sales report.

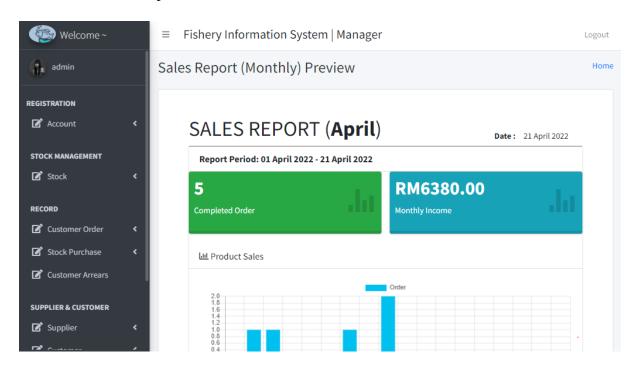


Figure 4.59 Sales Report (Monthly) Preview Page Interface

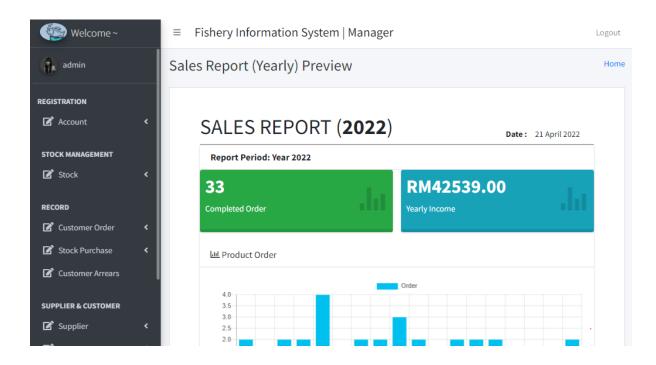


Figure 4.60 Sales Report (Yearly) Preview Page Interface

4.3.31. Graphical Interface for Purchase Report Preview Page

This page will display when user want to generate a purchase report. The page provides a preview of purchase report for user, user can print out the purchase report by click on the "Print" button at the bottom of the purchase report.

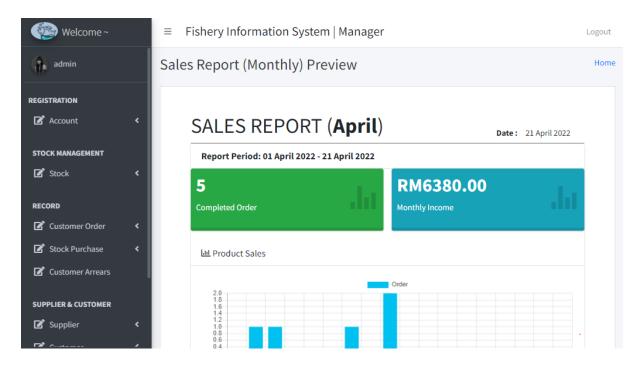


Figure 4.61 Purchase Report (Monthly) Preview Page Interface

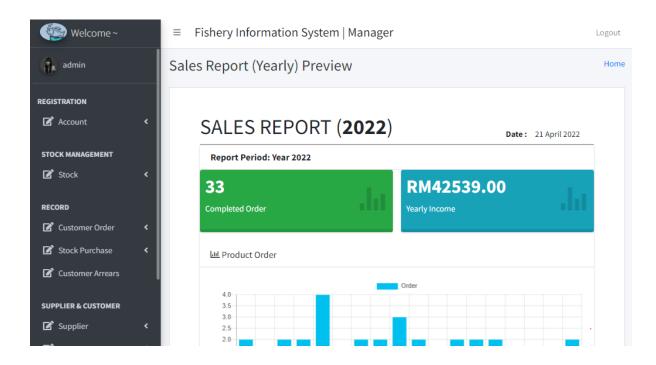


Figure 4.62 Purchase Report (Yearly) Preview Page Interface

CHAPTER 5: SYSTEM IMPLEMENTATION

5.1. System Development Life Cycle (SDLC)

The System Development Life Cycle (SDLC) is a conceptual model for project management. SDLC describes the process involved in the development of information systems, from the initial planning to maintenance of completed application [21]. The SDLC could help to improve the quality of the system and the overall development process. In normally, there are six phases in the SDLC, which is planning, analyzing, designing, deploying, testing and developing. There are several SDLC model that have been used to develop software product.

Waterfall Model

The waterfall model is one of the oldest SDLC model, it is widely used in the government project and in major company. This model is process in a sequential step, which flowing steadily downwards through the phases requirements analysis, design, implementing, testing and maintenance [22]. The waterfall model follows a rule which is no overlapping phase, which means that begins and ends a phase before starting the next one. At the end of each phases will having a review to determine whether the project is on the right path and determine whether to continue or discard the project.

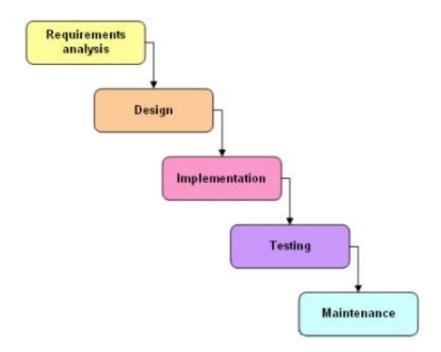


Figure 5.1 Waterfall Model phases flow

• Rapid Application Development Model

The rapid application development model in short as RAD model is a type of incremental model. In the RAD model, the functions or components are developed in parallel. This can make the complete product for faster product delivery and quickly for customer to provide feedback and requirement about the product [23]. RAD model has no detailed pre-planning. Therefore, it is more flexible to incorporate the changes during the development process. The phases that involve in the RAD model is requirement planning, prototyping, developing, evaluate and testing and implementation.

Rapid Application Development (RAD)

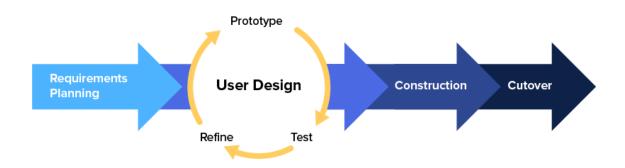


Figure 5.2 Rapid Application Development Model phases flow

• Waterfall model VS Rapid Application Development Model

The table below show the comparison between Waterfall model and Rapid Application Development Model in various domain. Such as when to use, strengths, weaknesses, simplicity risk involvement, flexibility to change user involvement, duration and maintenance.

	Waterfall model	RAD Model
When to Use	 Waterfall model ✓ Want to focus on quality rather cost or schedule. ✓ Requirements are very well known, clear, and fixed. ✓ New version of existing product is needed. ✓ Porting an existing product to a new platform 	RAD Model ✓ Has limited development time ✓ Resources with high business knowledge are available ✓ Need to produce the system in a short span of time (2-3 months).
Strengths	✓ Widely used and known.	✓ Reduced development time.
~ v. vg	✓ Define before design, and	✓ Reusability of components is
	design before coding	increased
	✓ Very simple to implement	✓ Quick initial reviews occur
	✓ Works well on mature	✓ Encourages to receive
	products and provides	customer feedback
	structure to inexperienced	✓ Integration from very
	teams	beginning solves a lot of
	✓ Minimizes planning	integration issues.
	overhead.	
	✓ Phases are processed and	
	completed one at a time.	
Weaknesses	✓ All requirements must be	✓ Depends on strong team and
	known upfront	individual performances for
	✓ Could not overlapping	identifying business
	✓ The deliverable only	requirements.
	produced at the final	
	phase.	

	✓ Client may not be clear	✓ Only system that can be
	about what they want and	modularized can be built using
	what is needed.	RAD
	✓ Customers have few	✓ Requires highly skilled
	opportunities to preview	developers/designers.
	the system until it may be	✓ High dependency on modeling
	too late.	skills
	✓ Not a preferred model for	✓ Cost of modeling and
	long and complex projects.	automated code generation is
		very high.
Simplicity	Simple	Very simple
Risk Involvement	High	Very low
Flexibility to change	Difficult	Easy
User Involvement	Only at the beginning phase	Only at the beginning phase
Duration	Long	Short
Maintenance	Least	Easily

Table 5.1 Comparison between Waterfall model and Rapid Application Development Model

According to the table above, it shows that RAD model is suitable for those project that with limited development time. It also shows that waterfall model has a high amount of risk and uncertainty since any arising of error or changes in the completed software will cause a lot of issues. However, the risk involved in the RAD model is very low since it has a high flexibility to change. During the development process if there are any adjustment of the requirement are needed, it is flexible to change. RAD model could have a quick initial review occur so that able customers to preview and give some feedback. However, the deliverable in waterfall model will only produce at the last phases, customers will have few opportunities to preview the system. As a conclusion, the development methodology of this project is **Rapid Application Development (RAD) model**.

5.2. Project Timeline

This two Gantt chart show the estimated timeline for deliverable and milestones of my Final Year Project. I am planning to finish my Final Year Project within two long semesters. In the first long semester, the documentation for FYP1 will involve all the requirement, function available, system flow and interfaces design of the system. It is to make the development more efficiency and effective. Moreover, in FYP1 the prototype 1 will be able to perform function like login, logout, register account, add and manage stock, customer and supplier.

Furthermore, the remaining function will be done in the FYP 2. I will review my FYP1 and start to improve prototype and start for new function development. In this semester I will keep on testing and debugging the system, in order to ensure all the functions are well running and minimize the possibility of data error or function error. The system is expected to be fully develop in week 12.

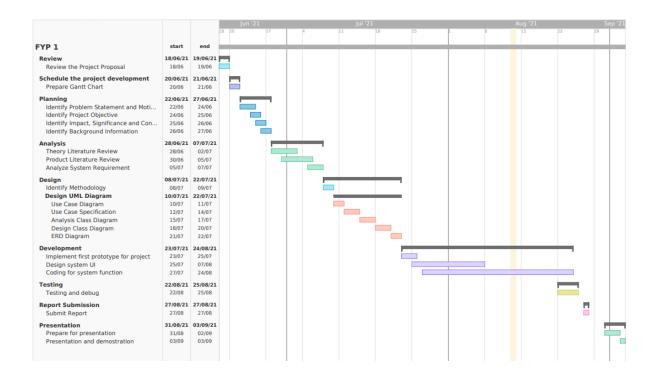


Figure 5.3 Gantt Chart for FYP 1

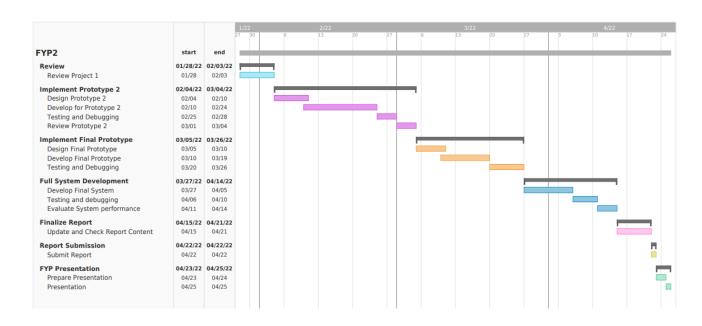


Figure 5.4 Gantt Chart for FYP 2

5.3. Technologies and Tools Involved

5.3.1. Programming Languages

Programming languages is a language that programmer used to give instruction for computer to execute. Programming languages is also called as a high-level language, it is a language which computer can understand. Programmers use programming language to develop software program and script. Besides, enable programmer to write, test and debug the code. There are hundreds of programming languages in the world. For instance, Python, HTML, JavaScript, C# and more.

In this project, the programming language that selected is **Python**. In the year of 1991, Guido van Rossum has created Python, which is one of the most popular programming languages in the world. Python can use for web-development, software development, system scripting, artificial intelligent and science computing. Python is able to works on various platform such as Mac, Linux, Windows and so on. As compared to other programming languages such as C#, Python has much more libraries which more than 137,000. Hence, the developer can manage the database, web browser, unit testing and more.

The reasons why I choose Python is because it has **offered huge amounts of frameworks**, which enable to **save the programmer money and effort**. For instance, Django and Flask for web development and Keras and Scipy for data science applications. In addition, compare with other programming languages, **Python language is very easy to read and write**. It is similar with English language. Therefore, it is **easier for further maintenance** of the programs that written in Python. Besides, when there any error occurs, the programmer can **focus on error not on the complexity of the language** so that the debugging and maintains process will be more efficiency.

5.3.2. Integrated Development Environment

An integrated development environment or in short IDE is a software application which provide a comprehensive tool to the programmer for software development [24]. The integrated development environment that selected for this project is **PyCharm**. PyCharm is one of the most popular Python IDE in the worlds. It was developed by JetBrains in 2010, a company which famous for creating great software development tool.

PyCharm provides all the important features that a great IDE should have. It provides features including code completion, debugging, testing, error-highlighting, version control system and so on. PyCharm is supported to operate across multiple platforms, for example Windows, Linus and macOS. Hence, the developer can proceed their work through different platform. PyCharm allow developer to work with a lot of relational databases such as Oracle, MySQL, SQL server and more. This IDE is specially designed for Python; however, the developer also can use it to create HTML, CSS and JavaScript files.



Figure 5.5 Logo of PyCharm

5.3.3. Framework

As the programming language that use in this project is Python, therefore, the framework that will use in this project is **Django**. It is an advanced Python wed framework which encourages simple, practical design and rapid development. Django is built by the experienced developers; it **solves most of the hassles of web development** [25]. Therefore, users can focus on writing applications without needing to reinvent the wheel. Django is free and open source.

5.3.4. Database Management System

Database management system, or DBMS is a software that handle the data storing, data retrieval and data updating in the computer system. It acts as an interface between the end user and the database [26]. The DBMS that will use in this project is **MySQL**. In this project involved to store the business information in the database such as stock record and so on.

MySQL is a relational database management system that based on the structures query language (SQL). The application has a wide range of uses, for example e-commerce, data warehousing and so on. However, the most common use of the MySQL is for the web databases. The reasons why MySQL is chosen is because it's **connectivity and security**. MySQL is fully networked therefore you can access the database from anywhere at least there are an Internet. Some people may worry that if it can access through Internet the data will be not secured. However, it is not a problem for MySQL, it is absolutely secured. MySQL has access control functions, so users' data will not be accessible by other people. Moreover, MySQL is supports encrypted connections with using the Secure Sockets Layer (SSL) protocol in order to provide additional security [27]. Thus, the individual or organization's data will be protected and confidential.

5.4. Implementation Issues and Challenges

The implementation phase is intended to deploy and enable the Fishery Information System to operate in the production environment and lets users use the system in real-world situations.

Throughout the implementation process in this project, there are some issues and challenges faced. First of all, is the programming languages that in used for development which is Python. Before this project, I am never learned this programming languages and don't have any basic knowledge about it. Therefore, I need to self-learning all the concept and coding format from basic. It required a lot of time for me to stream the tutorial video and find some example project coding to enhance my understanding. The self-learning process is a quite challenging task for me, but I am feeling very accomplished when I have learned some of the concepts of Python. Furthermore, after I have learned majority of the basic concept of the Python language, I start the system development. Due to the insufficient knowledge about the Python, I need to spend a lot of time to research on the specific bug and error through research to debug and solve the error of the system.

Moreover, another issue is the RAM requirement of the development tool which is PyCharm. It is required minimum of 4GB RAM but 8GB is recommend. My personal laptop has 4GB of RAM it is meet the minimum RAM requirement of the PyCharm. However, when I use it to develop the system, my computer become very lag and it will automatically close the software. It causes my development very slow and inefficient. In order to solve this problem, I have upgraded my laptop RAM to become 8GB and the PyCharm is running smoothly now.

Furthermore, the challenge of database connection. Database is the core of a system, a system without database must be a failed system. If a system unable to connect to a database, user will be unable to store, retrieve or modify data function and this project will be an absolutely failed project. Beside of it, another implementation challenge is to deploy to system as a website. As the proposed project is to develop a web-based fishery information system, then it should be run on website with a web connection. Therefore, if the system unable to be deployed, the system will be unable to be used by the users.

6.1. System Testing and Performance Metrics

6.1.1. Test Case

Test Case 1:

Test Case Module:

Test Case Code: ARL

Account registration and login

Test priority: HIGH

Test Title: Verify login for new user

Description: Test the account registration and login function

Pre-condition: Manager has created account for new user

Test Case	Step Details	Expected	Actual Results	Result
ID		Results		
ARL 01	Register account	Account	Account registered.	Pass
	for new user.	registered.		
ARL 02	Navigate to Login	User should be	User should be able to	Pass
	page.	able to login to	login to system.	
		system.		
ARL 03	Key in a valid	Login to system.	Login to system.	Pass
	email and			
	password			
ARL 04	Key in an invalid	User unable to	User unable to login	Pass
	email or password	login to system	to system	

Table 6.1 Test the account registration and login function

Test Case 2:

Test Case Code: TC_A

Test Case Module: Add record and information

Test priority: HIGH

Test Title: Verify and save new information added to system

Description: Test the add function

Pre-condition: Users want to add a new record and information

Test	Step Details	Expected Results	Actual Results	Result
Case ID				
TC_A 01	Add a new stock	Information added and	Information added	Pass
	information, which	new stock information	and new stock	
	stock already exist	show in "Manage	information show in	
	in database.	Stock" page	"Manage Stock" page	
TC_A 02	Add a new stock	Information failed to	Information failed to	Pass
	information, which	add to database.	add to database.	
	stock already exist			
	in database.			
TC_A 03	Add a new	Information added and	Information added	Pass
	customer	new customer	and new customer	
	information.	information show in	information show in	
		"Customer	"Customer	
		Information" page.	Information" page.	
TC_A 04	Add a new supplier	Information added and	Information added	Pass
	information.	new supplier	and new supplier	
		information show in	information show in	
		"Supplier	"Supplier	
		Information" page.	Information" page.	
TC_A 05	Add a new	Information added and	Information added	Pass
	customer order	new record show in	and new record show	
	record.	"Customer Order	in "Customer Order	
		Information" page.	Information" page.	

TC_A 06	Add a stock	Information added and	Information added	Pass
	purchase record.	new record show in	and new record show	
		"Stock Purchase Order	in "Stock Purchase	
		Information" page.	Order Information"	
			page.	

Table 6.2 Test the add function

Test Case 3:

Test Case Code: TC_E

Test Case Module: Edit or update record and information

Test priority: HIGH

Test Title: Modify existing information in the system

Description: Test the data modification

Pre-condition: Users want to modify the record and information

Test	Step Details	Expected Results	Actual Results	Result
Case ID				
TC_E 01	User edits stock	Stock information	Stock information	Pass
	information, with	successfully modified	successfully modifies	
	data that match the	and updated	and updated	
	required format.	information show in	information in	
		"Manage Stock" page	"Manage Stock" page	
TC_E 02	User edits	Customer information	Customer information	Pass
	customer	successfully modified	successfully modified	
	information, with	and updated	and updated	
	data that match the	information show in	information show in	
	required format.	"Customer	"Customer	
		Information" page	Information" page	
TC_E 03	User edits supplier	Supplier information	Supplier information	Pass
	information, with	successfully modified	successfully modified	
	data that match the	and updated	and updated	
	required format.	information show in	information show in	
		"Supplier Information"	"Supplier	
		page	Information" page	
TC_E 04	User updates the	Customer order status	Customer order status	Pass
	customer order	updated.	updated.	
	status.			

TC_E 05	User updates the	Stock purchase order	Stock purchase order	Pass
	stock purchase	status updated.	status updated.	
	order status.			

Table 6.3 Test the data modification

Test Case 4:

Test Case Code: TC_S

Test Case Module: Stock available

Test priority: HIGH

Test Title: Get real time stock available

Description: Test the calculation of stock available

Pre-condition: Users has added new customer order record or stock purchase

order record or have update the order status.

Test Date: Stock Name: Black Pomfret

Available Quantity: 300kg

Test	Step Details	Expected Results	Actual Results	Result
Case ID				
TC_S 01	Customer order	Stock available	Stock available	Pass
	record -	quantity deducted to	quantity deducted to	
	Quantity: 80kg	220kg.	220kg.	
	Order status: In			
	Progress			
TC_S 02	Customer order	Stock available	Stock available	Pass
	record -	quantity deducted to	quantity deducted to	
	Quantity: 80kg	220kg.	220kg.	
	Order status:			
	Completed			
TC_S 03	Customer order	Stock available	Stock available	Pass
	record -	quantity added back to	quantity added back to	
	Quantity: 80kg	300kg.	300kg.	
	Order status: Cancel			
TC_S 04	Stock purchase	Stock available	Stock available	Pass
	record -	quantity will not have	quantity will not have	
	Quantity: kg Order	any update.	any update.	
	status: In Progress			

TC_S 05	Stock purchase	Stock available	Stock available	Pass
	order record -	quantity added to	quantity added to	
	Quantity: 80kg	380kg.	380kg.	
	Order status:			
	Completed			
TC_S 06	Stock purchase	Stock available	Stock available	Pass
	record -	quantity deducted	quantity deducted	
	Quantity: 80kg	back to 300kg.	back to 300kg.	
	Order status: Cancel			

Table 6.4 Test the calculation of stock available

Test Case 5:

Test Case Code: TC_G

Test Case Module: Generate customer arrears record

Test priority: HIGH

Test Title: Define occur of customer arrears

Description: Test the calculation of customer arrears

Pre-condition: Users updated customer order status to "Complete" and

payment has not fully received.

Test Date: Actual receivable amount: RM1500

Test	Step Details	Expected Results	Actual Results	Result	
Case ID					
TC_G 01	Received payment:	Arrears occurred,	Arrears occurred,	Pass	
	RM500.	customer arrears	customer arrears		
	Payment is not	record generated, and	record generated, and		
	fully settled.	arrears amount is	arrears amount is		
		RM1000.	RM1000.		
TC_G 02	Received payment:	Customer arrears	Customer arrears	Pass	
	RM1500.	record will not be	record will not be		
		generated.	generated.		

Table 6.5 Test the calculation of customer arrears

Test Case 6:

Test Case Code: TC_U

Test Case Module: Update pay back amount

Test priority: HIGH

Test Title: Get real time customer arrears amount

Description: Test the calculation of updated customer arrears and received

amount.

Pre-condition: Customer has pay back to their arrears. Users update the pay

back amount.

Test Date: Arrears Amount: RM 1000

Received Amount: RM 500

Test	Step Details	Expected Results	Actual Results	Result
Case ID				
TC_U	User updates	The arrears amount	The arrears amount	Pass
01	pay back	updated to RM 400 and	updated to RM 400 and	
	amount of	received amount	received amount updated	
	RM600.	updated to RM 1100.	to RM 1100. Result	
		Result displayed to user.	displayed to user.	

Table 6.6 Test the calculation of updated customer arrears and received amount

Test Case 7:

Test Case Code: TC_I

Test Case Module: Invoice

Test priority: Medium

Description: Test the view and printing invoice

Pre-condition: Users want to generate invoice for the customer arrears.

Test	Step Details	Expected Results	Actual Results	Result
Case ID				
TC_I 01	User clicks on the	Invoice generated and	Invoice generated and	Pass
	print button in the	show the preview of	show the preview of	
	manage customer	invoice to user.	invoice to user.	
	arrears page.			
TC_I 02	User clicks on the	User directed to print	User directed to print	Pass
	print button in the	the invoice.	the invoice.	
	button of preview			
	invoice page.			

Table 6.7 Test the view and printing invoice

Test Case 8:

Test Case Code: TC_R
Test Case Module: Report
Test priority: Medium

Description: Test the view and printing report

Pre-condition: Users want to generate report.

Test	Step Details	Expected Results	Actual Results	Result
Case ID				
TC_R 01	Select the specific	Show the preview of	Show the preview of	Pass
	report and show the	report to user.	report to user.	
	report details			
TC_I 02	Clicks on the print	User directed to print	User directed to print	Pass
	button in the	the report.	the report.	
	bottom of report			
	preview page.			

Table 6.8 Test the view and printing report

6.2. Testing result

The below is showing the test result summary for all the test case:

Test Case	Test Case Module	Result
1	Account registration and login	Pass
2	Add record and information	Pass
3	Edit or update record and information	Pass
4	Stock available	Pass
5	Generate customer arrears record	Pass
6	Update pay back amount	Pass
7	Invoice	Pass
8	Report	Pass

Table 6.9 Test Result Overview

6.3. Objectives Evaluation

The objectives evaluation is a systematic assessment of project objective, it is aimed to determine the level of achievement of project objectives. The main objective of this project is to develop a web-based fishery information system for XIAN Fishery company, that able to help them to manage their business information and integrate with reporting module.

Objective:

- Develop web-based information system

✓ Result: Achieved

The system has deployed as a website, which user can access the system through the link: https://fisheryinformationsystem.herokuapp.com/

- Manage stock available

✓ Result: Achieved

System help user to calculate the actual available stock. System will deduct the needed stock quantity, when a customer order has placed, and it will also add back the quantity when the order has cancelled. Besides, system will add stock available quantity, when the stock purchase order has completed. System able to ensure that there will no issue like overstock or understock. Therefore, customer order could be completed on time.

- Manage stock-in, stock-out and customer arrears record

✓ Result: Achieved

System allow user to record the customer order and stock purchase order in the system. This will allow user to check all the stock-in and stock-out whenever they need. Moreover, if situation of customer purchase on credit is occur, system will help user to generate arrears record. This can ensure all the customer arrears will not be missed and able to have a proven of arrears record. The system will help user to calculate new arrears amount when user has updated the pay back amount of customer. It ensures the accuracy of the customer arrears amount.

- Integrate with reporting module

✓ Result: Achieved

System allow user to generate invoice for the customer arrears, user can print out or download the invoice. Besides, system also allow user to generate sales report and purchase report for current month or year. The report provides a summary for user to overview the stock sold, stock purchased, income and spending amount.

As a conclusion, the project objective has successfully achieved, and the system is developed according to the needs of the company.

CHAPTER 7: CONCLUSION AND RECOMMECDATION

7.1. Conclusion

In conclusion, the existence of technology has brought a lot of convenience to people. Technology has provided a hugely effectiveness and efficiency for business running. Almost all the business operations could be done by a system, which could provide a higher accuracy. Manually managing information may cause a lot of mistakes that are unable to recognize. Thus, an information system is developed in order to provide a systematic way for user to manage their business information with high productivity and accuracy.

The fishery information system allows the user to perform tasks by simply clicking on the system functions module. Users can save the time they spend collecting data from those handwriting records to generate reports and manually calculate the total income, expenses and arrears. By using this system, user can know the actual stock available amount to avoid issue like overstock and understock. User can manage customer or supplier information anytime whenever they needed, and all the order or purchase records is linked to the specific supplier and customer. Customer order and purchase order can be managed and updated easily, and the total income and expenses will be calculated by the system. Furthermore, the system provides a reporting function in order to help the company to summarize the business information and generate different type of report.

7.2. Recommendation

7.2.1. Future Improvement

• Report with more option

Currently the reporting functions is only able to generate sale report and purchase report for current year or current month. For future improvement, the system will allow user to generate more report, based on their selected month and year.

Notification

Currently the system does not provide notifications function for user, for the future improvement, the system will send notification to user when the stock level is lower or higher than a selected amount.

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APPENDIX - QUESTIONNAIRE

Questionnaire

My name is Wong Jie Jing, I am a year 2 trimester 2 student of Bachelor of Information Systems (Honours) Business Information Systems at University Tunku Abdul Rahman (UTAR) Perak. As partial fulfillment for the completion of my degree, I will need to undertake a project work. Thence, I am now conducting a project entitled: "Web-based Information System for Fishery Industry".

In order to make the project successful, I have chosen XIAN Fishery company to be part of my project involvement. The project that I am conducting now is intended to solve the potential problems facing your company. Upon completion of the project, the final deliverable of my Final Year Project (FYP) can be used in your company. Therefore, I would like to collect some necessary information from your company, in order to resolve and develop a system for your company.

The purpose of this questionnaire is to probe the existing problem(s) in the business processes/operations in your company. Your participation in this questionnaire will greatly contribute to the success of the project. This questionnaire would take a few minutes of your valuable time to complete answering all these questions. Your response will remain private and the data collected in this questionnaire will be used strictly for academic purpose only.

Thank you very much for your participation.

which business operation and which business operation is done manually? 3. Can you tell me the category of staff involve in business operations? For exactlerk - handles data entry 4. Can you tell me more about the present situation/problem? 5. How long has it been an issue/problem? (Related to question 4) 6. How is it (the problems) impacting your organization/customers/staff? 7. How much is the issue/problem costing you in time/money/resources/staff/energy	1.	What are the business operations (example: payment/ storekeeping and etc) being performed in your company? Business operations- Day to day and monthly
clerk - handles data entry 4. Can you tell me more about the present situation/problem? 5. How long has it been an issue/problem? (Related to question 4) 6. How is it (the problems) impacting your organization/customers/staff? 7. How much is the issue/problem costing you in time/money/resources/staff/energ 8. How severe is the problem and which one of the problems is affecting most concern in your company?	2.	Are the business operations done manually or computer system? If computer system, which business operation and which business operation is done manually?
5. How long has it been an issue/problem? (Related to question 4) 6. How is it (the problems) impacting your organization/customers/staff? 7. How much is the issue/problem costing you in time/money/resources/staff/energeness. 8. How severe is the problem and which one of the problems is affecting most concern in your company?	3.	Can you tell me the category of staff involve in business operations? For example: clerk - handles data entry
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8. How severe is the problem and which one of the problems is affecting most concern in your company?	6.	How is it (the problems) impacting your organization/customers/staff?
concern in your company?	7.	How much is the issue/problem costing you in time/money/resources/staff/energy?
9. What are you (the company) currently doing to address the problem?	8.	How severe is the problem and which one of the problems is affecting most/most concern in your company?
	9.	What are you (the company) currently doing to address the problem?

Does this affect other parts of the business [other business operations]?		
What is the biggest challenge to fix the problems?		
What options are you currently looking at to address the problems? (computerized system / information system / automation)		

APPENDIX - QUESTIONNAIRE SUMMARY REPORT AND COMPANY AGREEMENT

Summary Report of The Questionnaire

This questionnaire has been participated by two of the key persons from the XIAN Fishery industry, which is the CEO and the manager of the company. This report covers a summary of all the responses from the key persons.

The questions below correspond to the original question numbers and both of the open ended questions have two responses.

- 1. What are the business operations (example: payment/ storekeeping and etc) being performed in your company? Business operations- Day to day and monthly

 The business operation that performed in the company are storekeeping, record daily income and update daily price of the fishes.
- 2. Are the business operations done manually or computer system? If computer system, which business operation and which business operation is done manually?

 All the business operation are done in manually.
- 3. Can you tell me the category of staff involve in business operations? For example: clerk handles data entry

Clerk to handles the data entry and storekeeper to handle the stock record.

4. Can you tell me more about the present situation/problem?

The problem that facing by the XIAN Fishery industry is overstock and understock problem, hard to generate summary report and the data in daily income report is incomplete.

5. How long has it been an issue/problem? (Related to question 4)

The problem has been occurred for 2 to 3 years

6. How is it (the problems) impacting your organization/customers/staff?

The company do not have enough stock to fulfill customers' order cause the company loss of integrity. The company is waste the storage space and unable to recover the debt. It also causes of loss to the company.

7. How much is the issue/problem costing you in time/money/resources/staff/energy?

The company had to spend a lot of time, staff and energy to proofread the record again and again. Besides, they have using more electricity to store the stock due to overstock. The problem also causes the staff need to work overtime.

8. How severe is the problem and which one of the problems is affecting most/most concern in your company?

Both the key persons think that overstock and under stock problem is affecting most the company.

9. What are you (the company) currently doing to address the problem?

The company have trying to always double checking and calculate the record every day and ensure the staff is recording the data on time in order to address the problem.

10. Does this affect other parts of the business [other business operations]?

The key persons think the problem will affect other parts of the business operation.

11. What is the biggest challenge to fix the problems?

The biggest challenge for the company to fix the problems is human mistake and error.

12. What options are you currently looking at to address the problems? (computerized system / information system / automation)

The two key persons are selected information system.

Name: NEO EE HIAN

COMPANY AGREEMENT

I,	Neo Ee Hian	(Name), am a	Founder/ CEO	(Job position) of the
XIAN I	Fishery company. I	would as a representa	tive to check and veri	fy the summary report
of the q	uestionnaire respor	nse. I confirm that I ha	ave read and understoo	od the summary report
stated a	bove. I am (<mark>agree</mark>	/ not agree) with t	he summarized inform	ation in the report.
Signatu	re:			
	Jan			

(Project II)

Trimester, Year: Trimester 3 Year 3 Study week no.: 3
Student Name & ID: Wong Jie Jing, 18ACB05517
Supervisor: Ts. Dr Anbuselvan a/l Sangodiah

Project Title: Web Based Information System for Fishery Industry

1. WORK DONE

I have reviewed my FYP 1 and also the system function related advice received from the moderator during my FYP 1.

2. WORK TO BE DONE

Improve the existing functions and double checking the report content.

3. PROBLEMS ENCOUNTERED

The progress is running smoothly, do not have any problem is encountered.

4. SELF EVALUATION OF THE PROGRESS

The progress of my FYP 2 is start in this week, I will try my best to ensure this project can done on time.

Supervisor's signature

(Project II)

Trimester, Year: Trimester 3 Year 3 **Study week no.:** 5

Student Name & ID: Wong Jie Jing, 18ACB05517

Supervisor: Ts. Dr Anbuselvan a/l Sangodiah

Project Title: Web Based Information System for Fishery Industry

1. WORK DONE

I have done for the improvement for the existing system function and corrected some of typo error dan detail in the report. Besides, I have developed interfaces for the manage stock purchase record (add, edit, manage).

2. WORK TO BE DONE

The work to be done in next week is to develop the manage purchase order functions (add, edit, update order status).

3. PROBLEMS ENCOUNTERED

The progress is running smoothly, do not have any problem is encountered.

4. SELF EVALUATION OF THE PROGRESS

The progress is still within the planning, but I will try to improve my progress efficiency.

Supervisor's signature

(Project II)

Trimester, Year: Trimester 3 Year 3 **Study week no.:** 7

Student Name & ID: Wong Jie Jing, 18ACB05517

Supervisor: Ts. Dr Anbuselvan a/l Sangodiah

Project Title: Web Based Information System for Fishery Industry

1. WORK DONE

I have developed the manage purchase order functions, which allow user to add, edit and update order status. Besides, when the order is complete, system will add the stock available quantity (still need to improve stock purchase record (add, edit, manage).

2. WORK TO BE DONE

The work to be done in next week is to develop the manage purchase order functions (add, edit, update order status) and add filter for user account registration which can avoid duplicate of username and email. Develop some manage customer arrears record functions.

3. PROBLEMS ENCOUNTERED

Faced unable solved error for function of filter orders status and add stock available amount.

4. SELF EVALUATION OF THE PROGRESS

Have developed some function, but some still need to improve. Progress is still within planning, but hope could be more efficiency for the development process.

Supervisor's signature

(Project II)

Trimester, Year: Trimester 3 Year 3 **Study week no.:** 9

Student Name & ID: Wong Jie Jing, 18ACB05517

Supervisor: Ts. Dr Anbuselvan a/l Sangodiah

Project Title: Web Based Information System for Fishery Industry

1. WORK DONE

Have fixed the error that can't be solve last 2 weeks, have developed functions for manage customer order and have done for the filter to ensure the registered username and email will not have duplicate that could cause system error.

2. WORK TO BE DONE

Develop manage customer arrears record functions and functions for calculate the discount, arrears amount, total received amount and pay back amount.

Develop reporting functions.

3. PROBLEMS ENCOUNTERED

Have spent a lot of time to do the research online to resolve the bug or error, have delayed the process.

4. SELF EVALUATION OF THE PROGRESS

Planned work has not 100% done, process has delayed a bit.

Need to accelerate development progress.

Supervisor's signature

(Project II)

Trimester, Year: Trimester 3 Year 3 **Study week no.:** 12

Student Name & ID: Wong Jie Jing, 18ACB05517

Supervisor: Ts. Dr Anbuselvan a/l Sangodiah

Project Title: Web Based Information System for Fishery Industry

1. WORK DONE

Have improved some of the user interface, add tab for some of the pages. Developed manage customer arrears record functions for calculate the arrears amount, total received amount and pay back amount. Have make some adjustment for report.

2. WORK TO BE DONE

Develop reporting functions, deploy the system, and complete the report.

3. PROBLEMS ENCOUNTERED

Used annotate method to filter the data but output always have an error. Have change to use aggregate method, error solved.

Faced some unexpected issue, has hampered the progress.

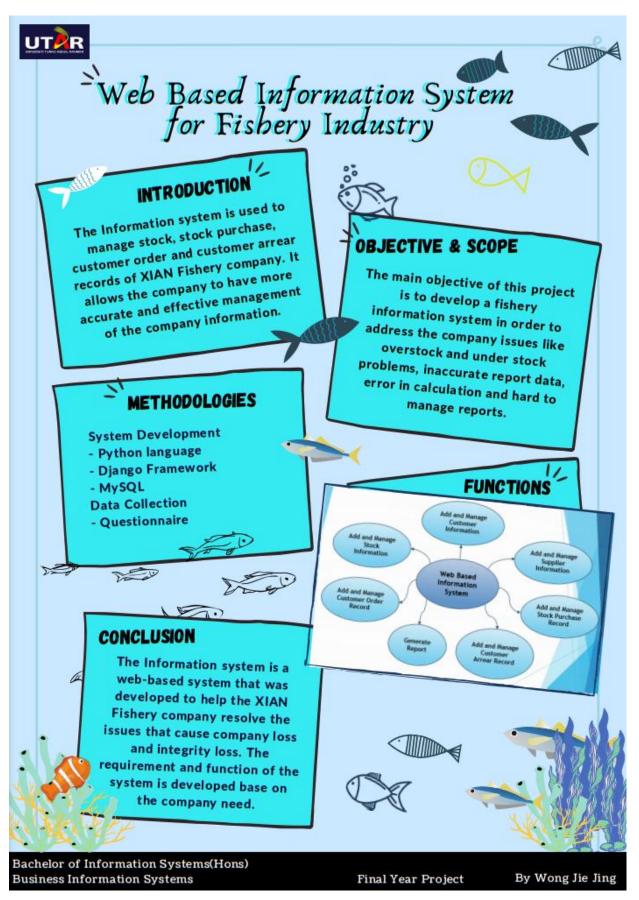
4. SELF EVALUATION OF THE PROGRESS

Progress is hampered but still have done few functions for system.

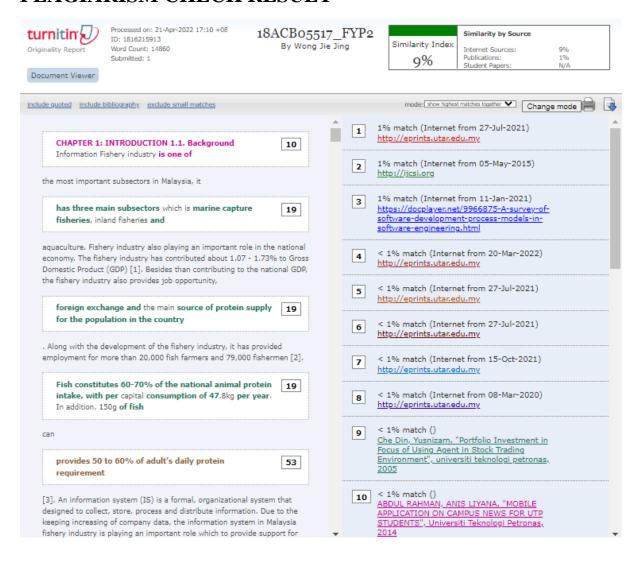
I will try my best to done all the system functions and complete the report.

Supervisor's signature

POSTER



PLAGIARISM CHECK RESULT



Universiti Tunku Abdul Rahman			
Form Title: Supervisor's Comments on Originality Report Generated by Turnitin			
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Form Number: FM-IAD-005	Rev No.: 0	Effective Date: 01/10/2013	Page No.: 1of 1



FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY

Full Name(s) of Wong Jie Jing Candidate(s)		
ID Number(s)	18ACB05517	
Programme / Course Bachelor of Inter- Systems		formation Systems (Honours) Business Information
Title of Final Year Project WED BASED INDUSTRY		INFORMATION SYSTEM FOR FISHERY
Similarity		Supervisor's Comments (Compulsory if parameters of originality exceed the limits approved by UTAR)
Overall similarity index: 9	<u>%</u>	
Similarity by source		
Internet Sources: 9 % Publications: 1 % Student Papers: N/A %		

Parameters of originality required, and limits approved by UTAR are as Follows:

(i) Overall similarity index is 20% and below, and

Number of individual sources listed of

more than 3% similarity: ____0

- (ii) Matching of individual sources listed must be less than 3% each, and
- (iii) Matching texts in continuous block must not exceed 8 words

Note: Parameters (i) – (ii) shall exclude quotes, bibliography and text matches which are less than 8 words.

 $\underline{\text{Note:}}$ Supervisor/Candidate(s) is/are required to provide softcopy of full set of the originality report to Faculty/Institute

Based on the above results, I hereby declare that I am satisfied with the originality of the Final Year Project Report submitted by my student(s) as named above.

Andy	
Signature of Supervisor	Signature of Co-Supervisor
Name: _Ts. Dr Anbuselvan a/l Sangodiah _	Name:
Date:22 April 2022	Date:



UNIVERSITI TUNKU ABDUL RAHMAN

FACULTY OF INFORMATION & COMMUNICATION TECHNOLOGY (KAMPAR CAMPUS)

CHECKLIST FOR FYP2 THESIS SUBMISSION

Student Id	18ACB05517
Student Name	Wong Jie Jing
Supervisor Name	Ts. Dr Anbuselvan a/l Sangodiah

TICK (√)	DOCUMENT ITEMS
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	checked your report with respect to the corresponding item.
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$\sqrt{}$	Signed FYP Thesis Submission Form
$\sqrt{}$	Signed form of the Declaration of Originality
$\sqrt{}$	Acknowledgement
$\sqrt{}$	Abstract
	Table of Contents
$\sqrt{}$	List of Figures (if applicable)
$\sqrt{}$	List of Tables (if applicable)
	List of Symbols (if applicable)
	List of Abbreviations (if applicable)
	Chapters / Content
	Bibliography (or References)
	All references in bibliography are cited in the thesis, especially in the chapter of
	literature review
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	Signed Turnitin Report (Plagiarism Check Result - Form Number: FM-IAD-005)
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*Include this form (checklist) in the thesis (Bind together as the last page)

I, the author, have checked and confirmed all the items listed in the table are included in my report.

(Signature of Student)

Date: 22 April 2022